

Jennifer Brooks Hutchinson Senior Counsel

April 30, 2021

VIA ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: The Narragansett Electric Company d/b/a National Grid Petition for Approval to Create Regulatory Assets Related to COVID-19 Impacts Docket No. _____

Dear Ms. Massaro:

On behalf National Grid,¹ enclosed is an original and nine (9) copies of the Company's Petition requesting the Public Utilities Commission's (PUC) authorization to create regulatory assets for the future consideration and recovery of specific incremental expenses incurred as a result of the COVID-19 pandemic² from March 9, 2020, when Executive Order 20-02 was issued, through such date as the PUC determines that the conditions of the COVID-19 pandemic have dissipated such that the Company can resume normal collection activities for arrearages.

Specifically, and as further described in the Petition, the Company seeks the PUC's authorization to create regulatory assets and consideration of future cost recovery for the following COVID-19 Costs: (1) the increased cost of customer accounts receivable that the Company will be unable to collect as a result of the COVID-19 pandemic, and the executive orders and PUC orders restricting the Company's collection activities as a result of the pandemic, which will result in increased net charge-offs; (2) lost revenue from unassessed late payment charges; and (3) charges to the Company for other fees that the Company has waived pursuant to the PUC's orders in R.I.P.U.C. Docket No. 5022.

Thank you for your attention to this matter. If you have any questions, please contact me at 401-784-7288.

Very truly yours,

Shurfer Burg Hill

Jennifer Brooks Hutchinson

Enclosure

cc: Linda George, Division John Bell, Division Christy Hetherington, Esq. Leo Wold, Esq.

¹ The Narragansett Electric Company d/b/a National Grid ("National Grid" or the "Company").

² The costs for which the Company seeks the creation of the regulatory assets are defined in the Petition as the "COVID-19 Costs."

STATE OF RHODE ISLAND PUBLIC UTILITIES COMMISSION

The Narragansett Electric Company d/b/a National Grid General Petition for Approval to Create Regulatory Assets Related to COVID-19 Impacts

Docket No.

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PETITION FOR APPROVAL TO CREATE REGULATORY ASSETS RELATED TO COVID-19 IMPACTS

The Narragansett Electric Company d/b/a National Grid (National Grid or the Company) hereby respectfully submits this general petition (this Petition) in accordance with 810-RICR-00-00-1.11(A). The Company requests that the Public Utilities Commission (PUC) authorize the creation of regulatory assets for specific incremental expenses incurred as a result of the COVID-19 pandemic¹ from March 9, 2020, when Executive Order 20-02 was issued, through such date as the PUC determines that the conditions of the COVID-19 pandemic have dissipated such that the Company can resume normal collection activities for arrearages. The Company also asks that the PUC defer consideration of cost recovery for the COVID-19 Costs to a future date to be determined by the PUC and proposes a framework for calculating the costs to be deferred for future recovery.

Specifically, the Company defines the COVID-19 Costs for which it seeks creation of regulatory assets and consideration of future cost recovery as: (1) the increased cost of customer accounts receivable that it will be unable to collect as a result of the COVID-19 pandemic and

¹ As more particularly defined herein, the costs for which the Company seeks the creation of a regulatory asset are referred to as the "COVID-19 Costs."

the executive orders and PUC orders restricting the Company's collection activities as a result of the pandemic, which will result in increased net charge-offs; (2) lost revenue from unassessed late payment charges; and (3) charges to the Company for other fees that the Company has waived pursuant to the PUC's orders in R.I.P.U.C. Docket No. 5022 (the late payment charges and other fees are collectively referred to herein as the Waived Fees).²

The COVID-19 Costs defined above are not the only costs that are impacted as a result of the COVID-19 pandemic. The Company has incurred incremental operation and maintenance (O&M) expenses to conduct operations consistent with the Centers for Disease Control and Prevention guidelines for safe operation, such as the purchase of personal protective equipment, enhanced facilities cleaning, and additional workforce expenses, such as the sequestering of control room personnel, and increases to the Company's working capital as a result of the pandemic. The Company, however, is not seeking to include these additional incremental costs within the requested regulatory assets in this Petition.

The Company has provided the following schedules to support its request for creation of regulatory assets for the COVID-19 Costs:

<u>Schedule A</u> – A copy of the most recent weekly arrearage report filed in R.I.P.U.C. Docket No. 5022 showing the balances of customer arrears for electric and gas services.

² The PUC directed all regulated utilities to "temporarily suspend late fees, interest charges, credit card fees, debit card fees, and ACH fees." Order No. 23836, R.I.P.U.C. Docket No. 5022 at 5 (June 2, 2020); *See also* Order No. 23866, R.I.P.U.C. Docket No. 5022 at 7-8 (July 13, 2020) (extending the requirement to continue to suspend late fees, interest charges, credit card fees, debit card fees, and ACH fees). The Company does not charge ACH fees, does not have specifically defined late fees, and assesses late payment charges based on a stated interest rate applied to outstanding customer balances on nonresidential accounts only.

<u>Schedule B</u> – The amount of Waived Fees through March 31, 2021 as a result of the COVID-19 related orders, which include, specifically, late payment charges as reflected in the electric and gas revenue requirements in the Company's most recent general rate case in R.I.P.U.C. Docket No. 4770 and fees billed to the Company by its third-party credit/debit card processing vendor.

<u>Schedule C</u> – An illustrative initial calculation of the incremental bad debt expense to establish the initial balance in the bad debt regulatory asset, as described in Section IV of this Petition.

In support of this Petition, National Grid states the following:

I. <u>COVID-19 EMERGENCY ORDERS</u>

- Former Rhode Island Governor Gina Raimondo declared a state of emergency for the State of Rhode Island "due to the dangers to health and life posed by COVID-19" on March 9, 2020.³ Over the subsequent months, the former Governor issued further Executive Orders restricting economic activity and gathering size throughout the State. These Executive Orders remain in effect today. Most recently, on April 26, 2021, Governor Daniel McKee issued Executive Order 21-39, which is the One Hundred-and-Forty-Second Supplemental Emergency Declaration extending the declaration of a state of emergency.
- In response to the former Governor's Executive Orders, the PUC issued its own order declaring that "all electric, natural gas, water, and sewer utilities shall immediately cease certain collections activities" as of March 16, 2020.⁴

³ See Executive Order 20-02.

⁴ See Order on Commission's Own Motion, Order No. 23786, Docket. No. 5022 (Mar. 17, 2020), 1-2.

Suspended collections activities included "termination of service, sending past due accounts to collections agencies, and sending termination notices with disconnection dates prior to" expiration of the Order.⁵

- 3. The emergency order initially remained in effect through April 14, 2020 for residential customer accounts and March 31, 2020 for nonresidential customer accounts. Subsequent orders extended the suspension of such activities for all customers through May 31, 2020 and then through July 17, 2020,⁶ and subsequently through November 1, 2020 for customers eligible for the Company's low-income rates and through September 30, 2020 for all other residential customers.⁷
- Also, as part of its May 28, 2020 decision, the PUC required the regulated utilities to suspend late payment charges and other fees.⁸ That order remains in effect.
- 5. At the March 19, 2021 Open Meeting, the PUC extended the winter moratorium from April 15, 2021 to June 25, 2021, finding that an emergency still existed and the circumstances necessitated the need to extend the utility termination moratorium through June 25, 2021, which is the last day of school on the Statewide school calendar.

⁵*Id.* at 2.

⁶ Order No. 23826, Dkt. No. 5022 at 3-4 (May 8, 2020); see also Order No. 23836 (June 2, 2020).

⁷ Order No. 23866 (July 15, 2020).

⁸ Order No. 23836.

II. <u>LEGAL STANDARD</u>

- 6. Rhode Island and other jurisdictions have recognized the creation of a regulatory asset as an appropriate mechanism to defer the recovery of unexpected incremental expenses. The PUC has acknowledged the usefulness of regulatory assets in the context of certain incremental expenses.⁹
- 7. The PUC previously has stated that, "[t]he term regulatory asset refers to expenditures that are deemed reasonable and allowable for current and future recovery in rates."¹⁰ In *In re Island Hi-Speed Ferry*, the PUC approved the creation of a regulatory asset for costs incurred prior to the utility's commencement of business operations.¹¹ When approving the regulatory asset, the PUC considered both the allowable amount for the regulatory asset and the amortization period.¹²
- 8. Historically, other states also have approved the creation of regulatory assets for utilities.
- For example, the Nevada Public Utilities Commission allowed the Sierra Pacific Power Company to create regulatory assets for certain "significant and non-recurring

⁹ See Order No. 14088, In re Financial Accounting Standards Board Statement No. 106, Docket. No. 2045 (R.I.P.U.C. Dec. 11, 1992) (recognizing that a regulatory asset could bridge the gap to account for an increase in on-the-books liabilities resulting from a change by the Financial Accounting Standards Boards for the practice of accounting for post-retirement benefits other than pensions) ("We see no reason why a regulatory asset could not be recorded in light of our clear historic practice of providing reasonable funding for such expenses.").

¹⁰ Order No. 15816, *In re Island Hi-Speed Ferry, LLC, Proposed Passenger & Ferry Schedule*, Dkt. No. 2802, 1999 WL 35645630 (R.I.P.U.C. Mar. 31, 1999).

 ¹¹ Order No. 15816, *In re Island Hi-Speed Ferry*, 1999 WL 35645630.
 ¹² *Id*.

event[s]."¹³ In reaching its decision, the Nevada Commission stated that "[r]egulatory asset treatment should be limited to significant unusual costs not considered in setting rates upon normal operations."¹⁴

- 10. In addition, the Massachusetts Department of Public Utilities (Department) has authorized the creation of a regulatory asset for utilities where there would have been "an adverse financial effect."¹⁵ In that case, the Department concluded that "the \$27,123,048 writeoff" of certain pension and post-retirement benefit costs following a merger "would have an adverse financial effect on NEGC" and, therefore, allowed New England Gas Company to establish the regulatory asset and amortize the expenses for recovery through the preexisting pension adjustment mechanism.¹⁶
- 11. Many states have adopted this approach for incremental expenses arising from the COVID-19 pandemic. According to the State Response Tracker maintained by the National Association of Regulatory Utility Commissioners,¹⁷ twenty-two states (as well as the District of Columbia) currently have authorized the tracking of COVID-19-related

 ¹³ See Modified Final Order, Application of Sierra Pacific Power Co. d/b/a NV Energy for Auth. To Adjust its
 Annual Revenue Requirement for Gen. Rates, Docket. No. 13-06002, 2014 WL 576310 (Nev. P.U.C. Feb. 3, 2014).
 ¹⁴ Id. (approving regulatory asset "for the purpose of deferring future costs resulting from the decommissioning" of certain facilities, which in the Nevada Commission's opinion constituted "a significant and non-recurring event").
 ¹⁵ Pet. of New Eng. Gas Co. for Auth. to Create A Regulatory Asset Related to Pension & Post-Ret. Benefits Other Than Pensions., No. 12-68, 2013 WL 866201 (Mar. 1, 2013) (allowing New England Gas Company (NEGC) to establish a regulatory asset in connection with certain pension and post-retirement benefit costs following a merger).
 ¹⁶ Id.

¹⁷ The State Response Tracker was last updated on March 23, 2021.

costs through the creation of a regulatory asset,¹⁸ and several additional states are deferring recovery of these costs through other mechanisms.¹⁹

- 12. Recently, in Massachusetts, the Department issued an interim order allowing utilities to "record, defer, and track the incremental cost[s]" related to the exigent circumstances created by the pandemic "subject to the Department's final determination of ratemaking treatment[.]"²⁰ In reaching this conclusion, the Department recognized that "[t]he COVID-19 pandemic . . . has affected the financial position of jurisdictional electric, gas, and water distribution companies, and utilities throughout the country" and that "the financial positions of the utilities would not be representative of a normal test year[.]"²¹ The Department further recognized the need "to address both the fact that the crisis has challenged many customers to sustain the means to pay recurring bills and the Distribution Companies' need to maintain critical cash flow to provide necessary utility service."²² The Department authorized the utilities' cost recovery proposals related to COVID-19-created bad debt expense and waived fees expense.²³
- 13. The Department's reasoning is consistent with the reasoning of other utility regulators

¹⁸ These states are Alaska, Colorado, Connecticut, Delaware, Florida, Georgia, Idaho, Indiana, Iowa, Kansas, Louisiana, Maryland, Mississippi, Nevada, New Jersey, New Mexico, North Dakota, Oklahoma, Oregon, South Dakota, Utah, and Virginia. Additionally, New Hampshire's consideration of the creation of a regulatory asset is pending, but approval is anticipated.

¹⁹ These states include California (memorandum accounts), Kentucky (deferral of arrearages carrying charges), West Virginia (reserve fund), and Wisconsin (offset of qualifying bad debt).

²⁰ Interim Order on Ratemaking Proposal and Vote and Order on Opening Investigation at 3, D.P.U. 20-58-D, D.P.U. 20-91 (Dec. 31, 2020).

²¹ See id. at 5

²² *Id.* at 5-6.

²³ *Id.* at 21.

who have authorized the creation of regulatory assets for deferral and tracking of incremental COVID-19-related costs.²⁴

- 14. Applying the precedent for the creation of regulatory assets in Rhode Island and the reasoning of other public utility regulators around the country regarding the consideration of treatment of COVID-19-related expenses, the Company's proposal for the creation of a regulatory asset to track its incremental COVID-19 Costs for later consideration of cost recovery is appropriate. These expenses represent "significant unusual costs," most of which the Company has incurred as a direct result of State and PUC orders.²⁵
- 15. The COVID-19 Costs have grown and are anticipated to continue to grow as a result of the COVID-19 pandemic. Accordingly, these incremental costs are appropriate for future consideration of recovery in rates through the creation of a regulatory asset.

²⁴ See, e.g., In re: Petition for approval of regulatory assets to record costs incurred due to COVID-19, by Florida Public Utilities Company, Florida Public Utilities Company – Indiantown Division, Florida Public Utilities Company – Fort Meade, Florida Division of Chesapeake Utilities Corporation, 2020 WL 6292843, *2 (Fla. P.S.C. Oct. 26, 2020) ("The concept of deferral accounting allows companies to defer costs due to events beyond their control and seek recovery through rates at a later time. If the subject costs are significant, the alternative would be for a company to seek a rate proceeding each time it experiences an exogenous event. The costs in the instant docket are attributed to the COVID-19 pandemic. Due to the uncertainty of this situation, it is not possible to fully anticipate the scope or timeframe of the financial impact on FPUC and CFG and their customers related to COVID-19. Because of the unique circumstances resulting from the global pandemic, we approve the Companies' request to establish regulatory assets for each entity included in the joint petition for recording costs incurred due to COVID-19 and defer consideration of the potential recovery of the amounts recorded in the regulatory assets to a future proceeding."); State of Emergency & Pub. Health Emergency in the State of Maryland Due to Covid-19, No. 89542, 2020 WL 2100879, at *1 (Apr. 9, 2020) ("The Commission finds that the creation of the regulatory asset for COVID-19-related expenses will facilitate the recovery of those costs prudently incurred by the Utilities in their efforts to serve customers during this period, and the Commission finds that deferral of such costs is appropriate because the current catastrophic health emergency is outside the control of the Utility and a non-recurring event."). ²⁵ See Pet. of New Eng. Gas Co, 2013 WL 866201.

III. COVID-19 RELATED IMPACTS

- 16. The Company has been and continues to be wholly committed to its customers and to providing them with assistance through this challenging period. In late April 2020, the Company launched its COVID-19 Emergency Bill Payment & Customer Assistance Program Plan, which consists of a four-phased approach to assist all customer segments in finding the resources they need to pay their bills, whether in full or through any number of payment assistance programs.
- 17. In addition, the Company began waiving late payment charges even before the PUC ordered utilities to do so in recognition of the economic hardships on customers as a result of the COVID-19 pandemic.
- 18. Further, the Company is working with the Rhode Island Department of Human Services (DHS) to auto-enroll eligible customers onto the Company's low-income rate classes,²⁶ which will provide more eligible customers with reduced bills and help the Company identify additional households that could benefit from other services.
- 19. Safe and reliable utility service is a critical public necessity, and it is, therefore, important for the Company to have the tools and resources necessary to assist customers with paying their bills while maintaining this critical service.
- 20. As the Company previewed in its comments dated April 9, 2020 and April 30, 2020 inR.I.P.U.C. Docket No. 5022, the Company continues to be concerned about the increase

²⁶ Rate A-60 for electric service and Rates 11 and 13 for gas service.

in bad debt expense and, ultimately, net charge-offs as a result of the COVID-19 pandemic. The cash resources available to the Company are limited and continued access to capital markets at affordable rates is predicated on the regulatory climate and the certainty that debt holders and equity investors have for recovery of utility costs.

- 21. The Company has seen an increase in bad debt expense as reported in its financial statements, which represents significant and unusual costs. The Company expects that it will eventually experience a significant increase in net charge-offs, the ratemaking equivalent of the financial bad debt expense, as net charge-offs lag the accrual of uncollectible accounts that have resulted from the extension of the moratorium on service terminations and the ability of customers to take advantage of payment plans to address any arrears that have accumulated during the period in which service terminations and collection activities did not take place. This expected increase in net charge-offs could not have been anticipated or considered at the time base distribution rates were set. The increase in bad debt expense is the result of the significant increase in customer arrears during the pandemic, which is shown in <u>Schedule A</u> to this Petition.
- 22. Overall consideration of the impacts of COVID-19 presents a balancing exercise whereby the PUC must assure that customer aid is balanced by thoughtful consideration of the financial integrity of the Company.
- 23. Recording the incremental COVID-19 Costs to a regulatory asset will enable the PUC to defer consideration of the details of cost recovery and to continue to focus on the development of needed customer assistance programs. Furthermore, establishing a

regulatory asset for the COVID-19 Costs will send a critical signal to the marketplace that the financial integrity of the Company will not be jeopardized as it continues to extend significant and sustained assistance to its customers.

- 24. Other than establishing the initial balance of the bad debt regulatory asset as described in Section IV below, the Company will evaluate whether it will defer incremental costs associated with the COVID-19 Costs into the requested regulatory assets annually for calendar years 2021, 2022, and 2023 (Measurement Years).²⁷ In order to be eligible to defer incremental costs associated with the COVID-19 Costs, the Company proposes that it must demonstrate through the filing of its annual electric and gas earnings reports that it is not in an earnings-sharing position in which it would be subject to sharing excess earnings with customers (i.e., it has not earned in excess of its allowed return on equity). To the extent the Company reports excess earnings in its earnings reports for any of the respective Measurement Years, the Company would not record amounts related to actual net charge-offs or Waived Fees, as applicable, in the regulatory assets for that Measurement Year.
- 25. Because the COVID-19 Costs are outside the normal course of business and may continue for a significant time period, creation of the regulatory assets is appropriate for the future recovery of the COVID-19 Costs. Accordingly, the Company requests

²⁷ The Measurement Years reflect the fact that it may it may take until late 2021 or even later for the Company to experience an increased spike in charge-offs depending on the future economic impacts of the COVID-19 pandemic and the implications on customers' ability to pay their electric and gas bills.

authorization from the PUC to create regulatory assets for the COVID-19 Costs for future recovery consideration. The proposed framework for establishing each regulatory asset is discussed below.

IV. <u>BAD DEBT</u>

- 26. The Company recovers allowances for uncollectible accounts both in base distribution rates and outside base distribution rates in several of its delivery and commodity rates and factors. For base distribution rates, which are established in a general rate case, recovery of uncollectible accounts is generally based on a multi-year historical average of net charge-offs which results in an uncollectible percentage that is then applied to the comparable rate year revenue in deriving the rate year allowance.
- 27. The approved uncollectible percentage is applied to several delivery and commodity reconciling factors. These include the Energy Efficiency Program Charges, the majority of the components of the Distribution Adjustment Charge, Transmission Service Charges, Long Term Contracting for Renewable Energy Recovery Factors, Gas Infrastructure, Safety, and Reliability Plan Factors, Renewable Energy Growth Factors, Gas Cost Recovery Factors, and Last Resort Service Administrative Cost Factors. The uncollectible percentage calculated in the general rate case is applied to both delivery and commodity rates between rate cases, where those delivery and commodity rates are "grossed up" to recover revenue in support of uncollectible accounts cost associated with those specific components of an electric and gas bill.

- 28. For each Measurement Year, and subject to the earnings reports results described in Paragraph 24, above, the Company proposes to compare each Measurement Year's actual net charge-offs to each Measurement Year's baseline uncollectible revenue. The baseline uncollectible revenue shall represent a reasonably normal level of uncollectible recovery for the Measurement Year. Each Measurement Year's baseline uncollectible revenue shall be the same baseline the Company uses as a threshold in its annual Arrearage Management Plan (AMP) filings²⁸ to determine recoverability of arrears forgiven under the AMPs for electric and gas. Specifically, the baseline shall consist of the uncollectible allowance recovered through base distribution rates, plus the amounts recovered through the aforementioned reconciling mechanisms at the uncollectible percentage approved in the Company's most recent general rate case in R.I.P.U.C. Docket No. 4770 (i.e., 1.30% for electric and 1.91% for gas). The Company shall record the net charge-offs above each Measurement Year's baseline to the bad debt regulatory asset.
- 29. The Company proposes to establish the bad debt regulatory asset initially based on its accounting for bad debt expense that its accountants determine according to General Accepted Accounting Principles (GAAP). This amount is presented in Schedule C to this Petition. At regular intervals, the Company will compare its actual level of bad debt expense recorded in accordance with GAAP to the baseline amount for the respective

²⁸ The gas AMP recovery is included in the Company's annual Distribution Adjustment Clause filing.

period. Amounts recorded for expense in excess of the baseline amount will be deferred as the proxy for future recovery. This represents the Company's best estimate of the level of future charge-off activity. However, at the time that the Company makes a request from the PUC to authorize recovery of the deferred incremental cost of uncollectible accounts, the amount used to determine the incremental cost eligible for recovery will be the actual net charge-off amounts in excess of baseline uncollectible revenue, subject to the earnings test, as determined annually, rather than the bad debt expense determined by the Company's accountants according to GAAP.

- 30. The initial deferral to the bad debt regulatory asset will be based on calendar year 2020 and a baseline uncollectible revenue for 2020 as described above in Paragraph 28.
- 31. The Company proposes the bad debt regulatory asset to accrue a carrying charge at a short-term interest rate.
- 32. The Company requests that the PUC authorize the Company to establish a regulatory asset for bad debt and to record the amount of actual net charge-offs above the baseline amount, as described above.

V. <u>WAIVED FEES</u>

33. Pursuant to the PUC's Order No. 23866, dated July 13, 2020, the Company is waiving certain fees in light of exigent circumstances, including late payment charges and credit/debit card fees. The Company began waiving the late payment charges on March 31, 2020 and the credit/debit card fees on July 1, 2020.

- 34. The PUC further directed the Company to track the Waived Fees for later review by the PUC and noted that utilities' revenue requirements either assume a certain level of revenue from late fees or exclude the cost of credit card (including debit card) fees, and that it would be unfair to simply disallow recovery of these costs (i.e., lost revenues and assessed credit/debit card charges).²⁹
- 35. The Company has been tracking the actual credit card and debit card fees billed to the Company in lieu of customers by its third-party credit/debit card processing vendor since July 2020, as shown in <u>Schedule B</u>. The Company will continue tracking these fees.
- 36. The Company is not currently billing customers for late payment charges. The amount of the unbilled late payment charges is based on the Company's electric and gas revenue requirements from R.I.P.U.C. Docket No. 4770, as shown in <u>Schedule B</u>.
- 37. Revenues for the Waived Fees are not included in the Revenue Decoupling Mechanisms; therefore, the Company does not have a means by which to recover the Waived Fees. Accordingly, creation of a regulatory asset is appropriate for the future recovery of the lost fee revenue and assessed credit/debit card charges associated with the Waived Fees.
- 38. The Company requests authorization from the PUC to create a regulatory asset for the Waived Fees and to record the amount of the lost fee revenue and assessed credit/debit

²⁹ See Order No. 23836 at 5.

card charges associated with the Waived Fees to be deferred for future recovery as determined by the PUC, subject to the earnings reports results described in Paragraph 24.

VI. <u>FUTURE RECOVERY</u>

- 39. The Company is proposing to defer the incremental COVID-19 Costs for future recovery through creation of separate regulatory assets for bad debt and the Waived Fees, as described in Sections IV and V, respectively.
- 40. To the extent the amount in the Waived Fees regulatory asset is known prior to the amount in the bad debt regulatory asset, the Company may submit a proposal with the PUC for recovery of the balance of the Waived Fees regulatory asset from its electric and gas customers.
- 41. The Company proposes that once the balance of the bad debt regulatory asset is known, it can be combined with the Waived Fees regulatory asset, if authorized by the PUC, and if the Company has previously requested and the PUC has approved recovery of the Waived Fees, the PUC can adjust the amount being recovered to reflect an appropriate level of recovery for both regulatory assets.
- 42. Although the Company is proposing to measure the COVID-19 Costs over three Measurement Years, the actual recovery period of all COVID-19 Cost regulatory assets would depend on the magnitude of costs to be recovered and the associated bill impacts

of recovering the costs. The Company will propose a means to address any balance remaining after the end of the recovery period in a future filing with the PUC.

VII. <u>CONCLUSION</u>

The Company respectfully requests that the PUC grant the relief requested below pursuant to its authority under Rhode Island General Laws Chapter 39-1 because it serves the best interests of customers:

- a. Authorize the Company to create regulatory assets for the future consideration and recovery of the COVID-19 Costs discussed herein.
- Authorize the Company to record the amount of (1) the actual net charge-offs above the baseline amount, (2) unbilled late payment charge revenue, and (3) assessed credit/debit card charges as regulatory assets, subject to the results of the Company's annual electric and gas earnings reports.
- c. Grant such other and further relief as may be just and proper under the circumstances.

[Signature page following]

The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Page 18 of 18

Respectfully submitted by,

THE NARRAGANSETT ELECTRIC COMPANY d/b/a NATIONAL GRID

By its attorney,

Infor Burg Alle

Jennifer Brooks Hutchinson (RI #6176) 280 Melrose Street Providence, RI 02907 Telephone: (401) 480-1425 jennifer.hutchinson@nationalgrid.com;

Dated: April 30, 2021

The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule A Page 1 of 7

national**grid**

Raquel J. Webster Senior Counsel

April 27, 2021

BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities During the COVID-19 Emergency <u>Response to PUC's Weekly Data Request</u>

Dear Ms. Massaro:

On behalf of National Grid,¹ I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Metato

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule A Page 2 of 7

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

<u>PUC 1-1</u>

Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
 - Arrears 30 Days 60 Days
 - o Arrears 60 Days 90 Days
 - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
 - o Residential
 - o Residential Low-Income
 - o Small Commercial and Industrial ("C&I")
 - o Medium C&I
 - Large C&I
- Historic Comparisons -12 Months' Historic Data
 - o Variance in dollars
 - o Variance percentage

Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

Company:	Narragansett Electric Company (Electric Business)	
Tab:	ELECTRIC	
Date:	4/24/2021	

ELECTRIC

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Residential 215,756,154 183,753,079 185,764,185 191,785,556 270,542,849 344,045,731 261,811 Low income Residential 183,555,050 15,649,380 15,401,111 15,347,655 200,211,493 25,407,521 188,355 Sew Income Residential 183,555,050 15,649,380 15,401,111 15,347,655 200,272,21 188,355 Sew Income Residential 15,247,655 200,272,21 188,355 15,402,800 15,407,850 15,247,655 200,272,21 188,355	1815-047 185,782,701 176,657,939 218,680,003 362,570,380 206,990,348 202,833,419 205,593,448 201,016,204 210,448,899 516 8,833,878 13,84,4421 13,701,980 17,300,240 19,546,134 16,1580,960 16,552,299 16,772,048 16,645,727 16,877,521 12 8,930,970 10,104,714 54,642,41 21,497,721 41,524,971 12,197,725 64,642,71 20,704,711 171,726,724,724 11,197 55	255,729 82,026,612 266,952,054 206,584,212 198,500,947 226,743,311 269,767,074 253,425,366 228,598,440 N/A 097,518 29,029,822 19,862,580 14,626,519 14,666,071 55,816,077 20,163,373 19,493,767 174,745,177 N/A	7.7% 11.9% 2.7% 5.7% 1.1% 1.7% 1.7% 1.7% 1.1% <t< td=""></t<>
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Small CM Sticket/S49 36.376/CB Scient 47 Scient 280 Sticket/766 S	0404.145 9095.135 93.285.25 95.357.435 95.399.009 95.357.455 95.000.95 95.257.95 95.268.95 95.457.45 AND.DO 95.757.2511 95.257.25 95.300.950 95.951.450 95.850.257 95.850.257 95.250.960 95.474.454 955.332.970 198 DOMENT 952.96 444 957.357.07 95.359.165 95.345.449 95.137.070 95.127.255 95.998.0757 95.851.0554 95.074.759	44649 51241574 511765776 5057629 51876129 51876129 516721298 511786779 511281293 50488399 57255197 19476 52311555 52481673 517946,093 51416,995 518591409 517,91141 52655769 51677999 511647394 19495 512996344 52491648 52497495 51112099 51112099 5111745 512769431 52095479 511144794	
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1 Supp (20 Total Total Revenue Billed \$ [Line 11 + Line 12]			
Residential 94,374,447 538,072,346 537,844,452 556,247,781 544,821,175 551,346 Low income Residential 51,187,134 52,762,256 52,642,536 52,641,536 52,641,536 52,641,536 53,166,554 53,166,554 53,166,554 53,166,556 53,162,536 51,243,566 51,243,566 51,245,566 51	1.366.367 565.547.455 537.510.744 530.658.056 563.657.666 5451.162.766 547.948.183 546.054.279 5451.130.00 544.170.174 573 3.181.546 53.01.2557 53.181.540 53.570.007 53.5770.07 53.0570.06 53.050.058 53.7681.961 52.054.117 52.054.595 5 3.462.346 59.051.258 53.2552.75 530.577.43 531.299.089 530.2585.33 530.539.158 530.539.158 530.539.158 530.539	102241, 577807497, 503981494, 59898122, 544322441, 55635289, 58280431, 55678777, 572521177, 58458075 186459, 5438159, 51389300, 5245322, 5138544, 52589427, 5146586, 5177340, 51165361, 5207221 486581, 51243144, 511756770, 516597947, 5878130, 51672348, 5177555, 511528107, 51166561, 5257539	Ents Long Long <thlong< th=""> Long Long <thl< td=""></thl<></thlong<>
Medium CAI S16.86.14.79 S16.86.607 S16.08.00 S15.733.17 S21.373.37 S18.401.75 S18.002 Lager CAI S22.899.446 S22.1007/15 S10.209.000 S19.004.127 S22.007.172 S22.007.172 <td>8.002.000 \$17.001.2111 \$10.209.222 \$18.00.500 \$199.811.600 \$18.850.207 \$18.800.217 \$15.505.800 \$17.7 \$15.505.800 \$15.332.700 \$18 2.003.001 \$27.004.744 \$17.386.710 \$20.530.158 \$23.841.402 \$18.377.000 \$18.277.005 \$19.983.712 \$18.310.514 \$15.332.700 \$18 2.56.502 \$19.47.274 \$79.240.001 \$101.640.865 \$120.867.307 \$48.655.00 \$36.621.11 \$93.677.113 \$18.0065.45 \$44.655.00 \$12.</td> <td>194700 522.315.355 524.810.673 517.946,093 514.65.995 518.591.000 517.093.54 520.055.707 519.986,050 510.073.04 518.365 523.95.845 524.096,068 520.197,865 518.120.896 555.217.485 521.88.945 522.955.477 555.275.637 518.144.878 164.345 534.0388,709 5252.047.604 510.096,3496 588.735,792 513.727.505 516.409.300 514.259.442 5117.376.466 575.442.677</td> <td>#. #.<</td>	8.002.000 \$17.001.2111 \$10.209.222 \$18.00.500 \$199.811.600 \$18.850.207 \$18.800.217 \$15.505.800 \$17.7 \$15.505.800 \$15.332.700 \$18 2.003.001 \$27.004.744 \$17.386.710 \$20.530.158 \$23.841.402 \$18.377.000 \$18.277.005 \$19.983.712 \$18.310.514 \$15.332.700 \$18 2.56.502 \$19.47.274 \$79.240.001 \$101.640.865 \$120.867.307 \$48.655.00 \$36.621.11 \$93.677.113 \$18.0065.45 \$44.655.00 \$12.	194700 522.315.355 524.810.673 517.946,093 514.65.995 518.591.000 517.093.54 520.055.707 519.986,050 510.073.04 518.365 523.95.845 524.096,068 520.197,865 518.120.896 555.217.485 521.88.945 522.955.477 555.275.637 518.144.878 164.345 534.0388,709 5252.047.604 510.096,3496 588.735,792 513.727.505 516.409.300 514.259.442 5117.376.466 575.442.677	#. #.<
Stevenue (Purment) Received (2) Receiver (2) Section (2) Section (2) Section (2) Low income Received (2) Low income Received (2) Str. (2) <td>6477144 549346341 57775573 54101453 55177114 54130040 5414575 54140047 5425440 5425444 188539 5178840 51085485 51283311 51844782 51844286 5137604 51376740 51395400 5147577 51</td> <td>40.855 566,860,461 564,861,002 553,586,675 544,611,007 546,167,281 551,600,401 557,281,891 561,500,218 557,711,846 567,199 52,754,513 53,056,694 53,466,975 51,994,441 51,249,581 52,795,389 52,387,064 51,667,579 51,995,114</td> <td>250 4.00 4.00 4.00 4.00 4.00 1.00 1.00 1.0</td>	6477144 549346341 57775573 54101453 55177114 54130040 5414575 54140047 5425440 5425444 188539 5178840 51085485 51283311 51844782 51844286 5137604 51376740 51395400 5147577 51	40.855 566,860,461 564,861,002 553,586,675 544,611,007 546,167,281 551,600,401 557,281,891 561,500,218 557,711,846 567,199 52,754,513 53,056,694 53,466,975 51,994,441 51,249,581 52,795,389 52,387,064 51,667,579 51,995,114	250 4.00 4.00 4.00 4.00 4.00 1.00 1.00 1.0
Small Cki S1,432,787 S10,087,561 S9,822,478 S7,924,451 S9,00,374 S11,248,485 S10,275 Medium Cki S12,080,241 S16,203,000 S12,002,474 S16,003,000 S12,002,845 S10,275 Large Cki S10,393,001 S19,401,992 S22,006,445 S15,270,300 S12,002,957 S19,315	0,276,529 \$10,577,447 \$7,986,495 \$9,099,145 \$11,18,799 \$10,244,498 \$9,99,5411 \$2,520,98 \$8,557,251 \$0,668,116 \$45 \$519,528 \$17,41,227 \$13,08,646 \$14,628,612 \$17,977,009 \$16,502,165 \$16,748,78 \$12,292,022 \$15,196,800 \$14,002,779 \$15 \$16,5702 \$21,128,899 \$18,44,662 \$14,628,612 \$17,977,009 \$16,502,165 \$16,748,78 \$12,292,022 \$15,196,800 \$14,508,777 \$19	996,290, 50,772,444, 511,546,391, 510,060,088, 58,497,386, 58,874,046, 59,452,744, 510,053,178, 512,549,277, 57,773,316, 86,165, 57,128,76, 50,298,578, 577,392,573, 514,179,010, 513,958,852, 515,581,237, 515,93,715, 52,215,270, 512,795,051 876,741, 519,71,164, 523,544,055, 519,897,467, 517,441,270, 518,065,744, 530,043,89, 519,663,38, 544,691,299, 516,287,469	1286 1276 1287 1288 289 1496 1286 299 456 226 556 276 556 276 0127700 128770 0.28730 14284 1425 146200 12890 14500 12500000 125000 125000 125000 125000 12500000 1250000 1250000000000
Total \$100,881,833 \$92,808,926 \$94,067,973 \$76,860,960 \$90,097,502 \$114,570,681 \$105,599 # Reconstruct Prevents) Reconstruct 335,576 339,776 \$50,555 317,451 367,116 356,160 35	5695.545 502.334.721, 579.345.940, 588.413.412, 5105.117.689, 597.634.130, 597.135.340, 583.013.186, 588.259.684, 583.469.383, 598 350.025, 391.786, 341.986, 372.021, 383.053, 357.291, 384,054, 385.693, 342.107, 383.727,	712.542 ; 516.287,872 ; 5124.407,739 ; 5103.466,280 ; 566.633.514 ; 589.255.313 ; 5102.37.864 ; 5102.0566,037 ; 5123.286,608 ; 576.503.418 ; 386,967 ; 380.250 ; 370.588 ; 386,531 ; 361,80 ; 374.913 ; 544,091 ; 561.577 ; 450.171 ; 298.451 ;	J.TM: MARY S.RM: S.RM: S.RM: S.R.M. 128 S.R.M
Low Income Residential 27,240 28,400 30,993 27,410 31,329 28,559 28 Small CM 48,307 45,945 50,675 44,999 48,586 50,772 44 Medium CM 6,566 6,666 50,467 7,950 8,854 50,27	28,071 31,522 26,474 28,722 30,954 31,312 29,995 28,991 23,895 30,556 44207 54,555 46,100 9,805 51,917 50,005 47,224 49,895 52,007 43,67 9,909 7,647 8,945 12,231 8,946 51,13 7,606 51,407 52,007	30,446 27,851 30,558 31,075 27,739 31,459 31,086 27,374 4,522 22,024 55,599 52,778 51,373 51,464 44,577 50,278 64,071 50,2649 63,047 19,958 5440 51,01 10,527 10,746 4,027 50,78 11,311 9,467 11,355 71,55	101% 121% 428% 124% 428% 52
Large CAU 1,222 1,238 1,415 1,200 1,270 1,348 1 Toca 423,959 425,078 445,141 938,540 457,154 446,443 43 Difference Between Billed and Reschued Revenue (Line 33, Line 34)	1,154 1,330 1,167 1,201 2,229 1,586 1,387 1,222 1,477 1,478 432,589 490,553 432,553 490,553 490,553 432,553 490,553 490,553 477,109 450,220 451,466 477,114	1,452 1,562 1,755 1,675 1,449 1,501 1,49 1,400 1,653 1,009 481,791 471,579 467,420 483,663 450,138 467,553 468,568 450,150 553,348 358,693	
Residential (\$3.300.199) (\$5.896.201) (\$2.997.391) (\$2.997.391) (\$2.977.3946) (\$5.102.01) (\$5.977.01)	5.00.177 [0.449.400] [0715.209 [5531.774 58.76.52 [5116.78] (507.02] 51.251.16 51.00.829 [511.5551.55555 5551.57 554.249 [574.57] 51.5551.55555 555555 555555 5555555555	001386 \$11547086 \$1347086 \$1346.1359 \$1346.135 \$1348.035 \$10.059.001 \$4,0120 \$4512.046 \$1716.18 \$114773 \$25299 \$134546 \$5454.07 \$11656 \$360,070 \$484.125 \$755.866 \$7578.426 \$758.427 \$159.427 \$1.051.046 \$772.04 46040 \$1.615161 \$190,779 \$100,09 \$786.02 \$195596 \$1.023.88 \$1.023.88 \$107.800 \$100,779	728 1879 3878 3878 3878 1879 1879 1879 488 488 488 488 488 419 187 3448 4879 52197 36726 35737 45726 35739 54726 35739 55739 54726 35739 5
Medium Cal SSE4,866 SSE4,267 ISL82,011 SSE4,865 SSE1,217 SSE4 Large Cal SS,965,854 SSE6,977 SS,993,441 SSE6,845 SSE3,217 SSE4 Total SS,266,354 SSE4,897,79 SSE4,894 SS,266,843 SS72,240 SS,247 Total SS,266,351 SSE4,897,79 SS,269,433 SS72,240 SS,247	1,742,742 [540,1016] 5705,557 [31,751,948 51,947,411 5342,127 555,435 52,577,84 [549,331 51,202,191 52 [449,838 51,203,015] [51,050,911] 52,194,656 52,583,476 [5367,022] (598,051] 52,433,844 [5976,609] 57,081,162] 52 [5182,554] [53,61,847] [5106,039] 513,236,482 515,749,628 [52,944,500] [5523,226] 510,658,627 5425,777 510,700,215 530	330,047 54,9647,74 54,512,094 555,520 51,00,156 54,4277 52,451,500 54,154,994 (95,57,51) 577,255 447,741 54,544,910 (51,25,647) 5300,399 53,343,399 53,344,399 54,345,319 (51,25,324 53,350,088 546,353,31) 57,054,801 (51,269,14) 456,514 524,100,897 5639,865 (52,512,431) 57,054,882 523,526,729 516,227,619 513,993,445 (55,692,998) (51,040,741)	en allen allen allen allen allen allen allen state ander ander ander ander allen all
Lasares an increase generation of the second	395 340 337 384 2275 247 247 251 230 206 2,000 2,002 1,915 1,775 1,602 1,601 <td< td=""><td>193 200 171 155 170 149 122 102 84 95 1534 1.302 1.206 1.007 952 933 946 921 946 954</td><td>14.1% 14.1% 14.1% 14.1% 04.0%</td></td<>	193 200 171 155 170 149 122 102 84 95 1534 1.302 1.206 1.007 952 933 946 921 946 954	14.1% 14.1% 14.1% 14.1% 04.0%
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Medium C8i 1 5 3 4 4 4			
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Low Income Residential 2,648 2,746 3,427 3,747 3,538 3,555 3 Small C&l 136 162 182 176 171 172	· · · · · · · · · · · · · · · · · · ·	5477 5079 5.145 6.671 7.501 7.144 6.612 6.614 6.544 6.544 1.549 1.742 1.519 1.514 1.615 1.649 1.519 1.514 1.615 1.649 1.512 1.513 1.517 1.614 1.649 1.549 1.521 1.513 1.517 1.614 1.649 1.549 1.	Line Line <thline< th=""> Line Line <thl< td=""></thl<></thline<>
Medium Cal 27 30 35 42 37 54 Large Cal 3 3 3 3 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	7,584 7,015 7,180 8,926 9,780 9,182 9,051 8,741 8,697 8,913	-5.0% -36.9% -51.0% -49.6% -43.7% -47.5% -36.7% -26.3% -27.3% -22.9% -24.9% -17.2% (5.52) (4.334) (6,813) (6,980) (5,876) (6,294) (3,443) (2,687) (2,684) (1,603)
Control District		nere brunne Austre antier state fragmen ander brunne brunn	
Institution Statute		971.000 2007.401 30.007.00 2008.007 2008.077 30.007.07 30.520.09 55.520.09 55.520.09 55.750.01 55.750.01 57.750.00 57.750.01 5	
Total 68,594,255 560,551,791 555,685,758 552,092,294 570,692,294 581,559,397 574,712 Collection OfficeVeness Researching 61,301 64,55 522,758 68,478 68,007 514,712 Researching 74,712 514,514,514,514 514,514,514,514,514,514,514,514,514,514,		2420, 399,9179, 27,9618, 37,2629, 36,97,28, 35,97,28, 36,97,26, 37,29,46, 37,99,46, 37,99,46, 38,42,26, 10,10,10,10,10,10,10,10,10,10,10,10,10,1	
		-r	
		24.3% 24.3% 01.3% 26.5% 23.9% 00.4% 07.4% 00.0% 01.0% 00.0%	

Footnotes (if necessary) (1) Summed on billing month rather than calendar month. (2) Dollars allocated to reinstate and pay bad debt have been excluded from these amounts. The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule A Page 3 of 7

Company:	Narragansett Electric Company (Electric Business)	
Tab:	GAS	
Date:	4/24/2021	
	<u></u>	

	Mar	Apr M	iy Jun	July	2019 Aug S	Sep Oct	Nov	Dec	Jan F	eb Mar	Apr	Мау	Jun	Jul Aug	Sep	020 Oct	Nov	Dec	Jan Fi	to Mo	v 4/24/2021	1 Mar	Apr	Мау	Jun	Jul 1	Year-Over-Yes	r Variance (Percent Oct	t Change) Nov	Dec	Jan Fi	tb Mar	Apr	Mar A	ipr May	Jun	Jul	Year-Over-Y	Year Variance (Amour p Oct	it Change) Nov	Dec Ji	ian Feb	Mar	Apr
Residential Low Income Residential Small C&I	222,692 20,348 18,657	222,614 20,333 18,643	22,273 222,1 20,344 20, 18,600 18,	68 221,977 99 20,268 36 18,504	222,043 20,257 18,512	222,334 222,7 20,248 20,3 18,530 18,6	14 224,268 120 20,456 11 18,889	225,445 20,531 19.026	225,330 20,537 19.036	225,922 226, 20,563 20, 19,131 19,	5,356 226,961 1,575 20,581 1,170 19,219	226,267 21,087 19,160	226,101 21,079 19,074	225,453 2 21,495 19.026	5,804 225,719 1,133 21,254 9,106 19,125	226,771	227,574 20,148 19,260	228,291 19,536 19,298	228,351 19,423 19.330	228,564 2 19,558 19,359	228,446 228, 19,797 19, 19,363 19,	147 1 1930 1 1278 2	L6% 2.0% L1% 1.2% 2.7% 3.1%	1.8% 3.7% 3.0%	1.8% 3.8% 2.9%	1.6% 6.1% 2.8%	1.7% 4.3% 3.2%	1.5% 1 5.0% 0 3.2%	1.8% 1.5% 0.6% -1.5% 2.9% 2.0%	13% 4.8% 1.4%	1.3% -5.4% 1.5%	1.2% -4.9%	0.9% 3.8% 1.0%	3,664 227 513	4,347 3, 248 576	8,994 4,033 743 780 560 538	3 3,476 0 1,227 8 522	3,761 876 594	3,385 4 1,006 595	057 3,306 120 (308 548 371	6 2,846 8 (995) 1 272	3,021 (1,114) (294	2,642 2,0 (1,005) (1	90 /78) 193
Medium C&I Large C&I Total	5,102 774 267,573	5,104 773 267,467	5,100 5, 771 67,088 266,	01 5,102 69 769 73 266,620	5,102 768 266,682	5,115 5,1 769 7 266,996 267,5	124 5,151 173 779 132 269,543	5,169 781 270,952	5,170 782 270,855	5,182 5, 783 271,581 272	5,179 5,189 784 784 2,064 272,734	5,190 781 272,485	5,188 779 272,221	5,186 777 271,937 2	5,084 5,068 781 782 1,908 271,948	5,071 788 272,219	5,076 788 272,846	5,081 789 272,995	5,085 793 272,982	5,092 796 273,369	5,098 5, 795 273,499 273,	104 1. 797 1. 1,256 1.	1.5% 1.7% 1.3% 1.4% 1.7% 2.0%	1.8% 1.3% 2.0%	1.7% 1.3% 2.0%	1.6% 1.0% 2.0%	-0.4% 1.7% 2.0%	-0.9% -1 1.7% 1 1.9% 1	1.0% -1.5% 1.9% 1.2% 1.8% 1.2%	-1.7% 1.0% 0.8%	-1.6% 1.4% 0.8%	-1.7% 1.7% 0.7%	1.6% 1.4% 0.5%	77 10 4,491	85 11 5,267 5,1	90 87 10 10 5,397 5,448	7 84 0 8 8 5,317	(18) 13 5,226	(47) 13 4,952 4	[53] (75 15 9 ,687 3,303	5 (88) 9 8 3 2,043	(85) 11 2,127	(90) 13 1,788 1,4	81) 11 435
# of Customers w/ Arrears Residential Low Income Residential	39,582 9,251	43,164 9,517	40,708 39,1 8,320 6,1	47 40,653 61 6,591	39,147 6,512	38,855 38,5 6,705 6,8	24 43,264 186 7,428	41,424 7,835	43,218 8,814	49,120 52 6,975 6,	2,486 54,860 5,890 7,050	52,102 6,801	53,033 6,989	48,594 7,134	9,234 49,624 7,163 6,952	49,491 6,584	50,683 6,728	53,963 7,076	47,447 6,518	52,268 7,114	51,217 51, 7,261 7,	,299 32 ,770 -25	2.6% 27.19 5.5% -25.99	28.0%	35.8% 0.4%	19.5% 8.2%	25.8% 10.0%	27.7% 28 3.7% 4	8.5% 17.1% 4.4% -9.4%	30.3% -9.7%	9.8% -26.0%	6.4% 2.0%	2.4%	12,904 (2,361)	11,696 11. (2,467) (1,	L394 13,986 L519) 28	6 7,941 8 543	10,087 651	10,769 10 247	967 7,419 [302] (700	9 12,539 0 (759)	4,229 (2,296)	3,148 (1.) 139	69 371
Medium Câi Large Câi Total	2,6,20 603 84 52,140	5,513 881 128 57,203	3,003 2) 707 1 101 52,839 49,1	26 2,650 61 613 74 87 69 50,594	566 73 48.819	2,616 2,4 598 5 92 48,866 48,5	139 3,243 189 779 73 116 11 54,830	5,204 782 113 53,358	4,759 653 108 55,552	3,318 3, 750 98 60.261 64	895 1,225 131 171 1392 68,228	3,956 828 105 63,792	3,758 876 135 64,791	5,547 834 191 60.100	5,293 5,125 662 634 112 95 0,464 60,434	3,083 1 713 1 103 1 59,974	3,376 758 125 61,670	3,565 854 145 65,603	3,186 810 139 58,100	3,361 803 114 63,660	3,162 3, 664 105 62,409 62,	598 48 93 56 1804 23	2.3% 40.1% 8.4% 39.0% 5.0% 33.6% 3.5% 19.3%	31.7% 17.1% 4.0% 20.7%	54.9% 56.1% 82.4% 32.0%	36.1% 119.5% 18.8%	30.6% 17.0% 53.4% 23.9%	19.5% 21 6.0% 21 7.6% 41 23.7% 23	5.4% 4.1% 1.1% -2.7% 1.1% 7.8% 3.6% 12.5%	9.2% 28.3% 22.9%	24.0% 28.7% 4.6%	1.5% · 4 7.1% · 2 16.3% · 4 5.6% ·	0.8% 5.8% 9.8%	1,370 292 47 12,252	344 43 11.025 10	953 1,332 121 315 4 61 1953 15,722	2 697 5 221 1 104 2 9,506	96 39 11.645	36 7 11.568 11	644 135 124 (21 30 9 463 6.840	s 361 1 72 9 32 0 12.245	42/ 157 31 2.548	43 8 53 6 16 3.399 (15	28) 31) (26) 983)
# Arrears 30-60 Residential Low Income Residential	20,231 1,938	21,202 1,857	16,947 14/ 1,391 1,1	56 16,672 17 1,011	14,859 857	15,001 15,3 1,027 1,0	19,596 98 1,345	18,158 1,569	18,846 2,012	23,924 22, 1,485 1,	.971 19,538 .235 1,161	15,533 999	17,519 1,023	13,165 757	4,264 15,363 840 887	15,946 853	16,560 949	20,085	15,336 1,294	19,960 1,719	18,041 16, 1,459 1,	.314 13 .394 -36	1.5% -7.8% 1.3% -37.5%	-8.3% -28.2%	21.2% 0.6%	-21.0% -25.1%	-4.0% -2.0%	2.4% 3 -13.6% -22	3.7% -15.5% 2.3% -29.4%	10.6% -11.9%	-18.6% -35.7%	-16.6% -2 15.8% 1	1.5%	2,740 (703)	(1,664) (1, (696) (3 (3,507) 6 (254)	(595) (17)	362 (140)	566 (3,036 (245) (396	6) 1,927 6) (187)	(3,510) ((718)	(3.964) (4.3 234	<mark>/30)</mark> 224
Small C&I Medium C&I Large C&I	1,625 358 53	2,468 641 101	1,548 1, 381 52	88 1,550 08 353 50 48	1,372 318 41	1,479 1,3 365 3 58	19 2,190 141 554 48 88	2,104 525 81	1,565 396 75	2,224 2, 518 61	2,444 2,311 575 682 86 100	1,471 357 43	1,599 456 70	1,307 402 113	1,421 1,377 289 324 47 48	1,566 421 56	1,824 437 77	1,942 556 97	1,705 490 90	1,917 518 73	1,705 1, 393 68	,477 50. 341 60. 61 62	2.4% -6.4% 2.6% 6.4% 2.3% -1.0%	-5.0% -6.3% -17.3%	34.6% 48.1% 40.0%	-15.7% 13.9% 135.4%	3.6% -9.1% 14.6%	-6.9% 18 -11.2% 23 -17.2% 16	8.7% -16.7% 3.5% -21.1% 6.7% -12.5%	-7.7% 5.9% 19.8%	8.9% 23.7% 20.0%	-13.8% -3 0.0% -3 19.7% -2	0.2% 1.7% 0.9%	819 217 33	(157) 41 (1)	(77) 411 (24) 148 (9) 20	1 (243) 8 49 0 65	49 (29) 6	(102) (41) (10)	247 (366 80 (117 8 (11	6 (162) 7 31 1 16	140 94 15	(307) (1 0 (1 12	39) (82) (18)
Total # Arrears 60-90 Residential Low locome Residential	7,789	26,269 9,173	20,319 17, 9,340 7,	19 19,634 05 5,875	17,447 6,064	17,930 18,1 5,643 5,7	186 23,773 145 6,514	22,437 6,270	22,894 7,559	28,212 27, 8,883 11,	1,311 23,792	18,403 9,899	20,667 7,819 799	7,128	6,861 17,995 5,334 5,472	18,842 5,025	19,847 5,663	24,062 5,488	18,915 5,498	24,187 6,132 701	21,666 19, 7,865 8,	12. 1428 45.	LBN -9.49	-9.4% 6.0%	4.2%	-19.8%	-3.4% -12.0%	0.4% 3	3.6% -16.5% 2.5% -13.1%	-12.5%	-17.4% -27.3% -45.1%	-14.3% -2 -31.0% -3	0.7%	3,106	(2,477) (1, 3,335	559 314	8 (3,890) 4 1,253	(586)	(171)	656 (3,926 (720) (851	6 1,625	(3,979) { (2,061) ((4,025) (5,0 (2,751) (3,4	45) (81)
Small C&I Medium C&I Large C&I	658 152 17	608 118 13	937 212 35	57 700 56 501 14 118 11 24	555 120 13	552 5 110 1 15	25 744 48 481 106 93 8 10	610 143 16	662 138 15	1,065 1, 685 136 26	994 1,555 208 341 31 49	903 798 188 20	539 135 23	503 131 33	359 385 99 71 24 10	439 401 0 15	493 466 114 17	535 98 17	465 125 21	458 95 15	1,159 1, 540 121 14	568 51 108 36 12 82	1.1% 155.8% 1.1% 155.8% 5.8% 189.0% 2.4% 276.9%	-14.8% -11.3% -42.9%	-3.1% -3.1% 18.4% 109.1%	0.4% 0.4% 11.0% 37.5%	-3.7% -35.3% -17.5% 84.6%	-30.3% -26 -35.5% -5 -33.3% 87	5.8% -3.1% 6.8% -3.1% 9.4% 22.6% 7.5% 70.0%		-29.8% -9.4% 40.0%	-23.7% -33.1% -4 -30.1% -4 -42.3% -5	0.9% 5.7% 1.8%	336 56 14	947 (223 36	(139) (17 (139) (17 (24) 21 (15) 12	6 (57) 7) 2 1 13 2 9	(196) (21) 11	(167) (39) (5)	(147) (15 (147) (15 (10) 21 7 7 7	10 12930 51 (75) 1 (45) 7 1	(197) (13) 6	(227) (41) (11)	54) (87) (17)
Total # Arrears 90> Residential	10,298 11,562	11,402 12,789	11,805 9, 14,421 17,1	43 7,218 86 18,106	7,294 18,224	6,827 7,0 18,211 17,3	182 7,842 199 17,154	7,881	9,591 16,813	10,795 13, 16,313 18,	8,728 15,441 3,169 22,814	11,808 26,670	9,305 27,695	8,438 28,301	6,338 6,423 9,636 28,785	5,976 28,520	6,753 28,460	6,687 28,390	6,777 26,613	7,491 26,176	9,699 10, 25,311 26,	,279 33. ,557 57.	3.3% 35.4% 7.1% 78.4%	0.0% 84.9%	1.8%	16.9% 56.3%	-13.1% 62.6%	-5.9% -15 58.1% 63	5.0% -13.9% 3.9% 65.9%	-15.2% 67.0%	-29.3% 58.3%	-30.6% -2 60.5% 3	9.3% 9.3%	3,430 6,607	4,039 10,025 12,	3 162 2,249 10,609	2 1,220 9 10,195	(956) 11,412	(400) (1 10,578 11	.056) (1,089 .121 11,306	9 (1,194) 6 11,394	(2,814) (9,800	(3,304) (4,0 9,863 7,1	29 142
Low Income Residential Small C&I Medium C&I	5,631 337 93	6,170 437 122	5,648 4, 518 1 114	87 4,880 82 599 39 142	5,113 594 128	5,171 5,1 585 5 123 1	163 5,339 572 572 142 132	5,424 490 114	5,585 532 119	4,425 4 409 96	4,506 4,901 552 1,056 112 202	4,899 1,687 283	5,177 1,620 285	5,734 1,537 301	5,801 5,576 1,513 1,363 274 235	5 5,292 3 1,116 9 196	5,286 1,086 207	5,145 1,088 200	4,556 1,016 195	4,604 986 190	4,643 5, 917 150	,213 -20. 999 63. 149 20.	0.0% -20.6% 3.8% 141.6% 0.4% 65.6%	-13.3% 225.7% 148.2%	3.8% 137.5% 105.0%	17.5% 156.6% 112.0%	13.5% 154.7% 114.1%	7.8% 7 133.0% 95 94.3% 38	2.5% -1.0% 5.1% 89.9% 8.0% 56.8%	6 -5.1% 6 122.0% 6 75.4%	-18.4% 91.0% 63.9%	4.0% 141.1% 6 97.9% 3	3.0% 6.1% 3.9%	(1,125) 215 19	(1,269) (619 1, 80	(749) 190 L169 938 169 146	0 854 8 938 6 159	688 919 146	405 778 116	129 (53 544 514 54 75	3) (279) 4 598 5 86	(1,029) 484 76	179 1 577 3 94	37 465 38
Large Cal Total \$ Arrears 30-60 Recidential	14 17,637	14 19,532 57,610,014 55	14 20,715 22,1 93,594 \$3,077,1	13 15 07 23,742	24,078 \$1.773.304 \$1	19 24,109 23,2	1/ 18 193 23,215	16 23,040 52 953 299	18 23,067 \$5.066.087 \$7	21,254 23, 519,310 58,003	14 22 8,353 28,995 8,676 \$7,558,779	42 33,581 \$5,228,665	42 34,819 \$5,407,444	45 35,918 \$7,412,490 \$7.1	41 41 7,265 36,008	32 3 35,156 57 180 959	31 35,070 \$2,408,703	31 34,854 54 307 600	28 32,408	26 31,982 519 342 \$10 1	23 31,044 32,	20 0. .938 32	10% 57.1% 24% 48.4%	62.1%	52.0%	51.3%	115.8% 54.8%	49.4% 80 21.3% 31	8.2% /2.2% 0.9% 51.1%	95.8% 51.3%	40.5% 20.4%	135.4% 5 50.5% 3 26.6% 2	4.5% 2.9%	5,716	9,463 12,1	28 29 2,866 11,912	9 <u>30</u> 2 <u>12,176</u> 8 (127,337)	13,187	11,899 11 360.294 517	15 13 ,863 11,855 420 111 245	15 11,814	10 9,341 1 1.035.954 2.00	15 10,728 7,0 00.032 2.115	9 01
Low Income Residential Small C&I Medium C&I	\$1,735,646 \$748,063 \$876,450	\$1,708,637 \$1, \$838,851 \$ \$930,671 \$	50,703 \$600, 72,799 \$240,1 08,277 \$373.	77 \$438,602 77 \$200,856 45 \$334,711	\$303,780 \$ \$147,483 \$ \$230,159 \$	\$289,911 \$309,7 \$176,237 \$146,5 \$222,365 \$272,2	82 \$473,187 82 \$203,832 19 \$377,976	\$638,141 \$277,292 \$471,539	\$1,082,245 \$1 \$472,861 \$509,908	,067,624 \$999 \$718,306 \$945 \$716,930 \$819	0,450 \$880,753 5,157 \$1,109,718 0,108 \$1,175,746	\$742,287 \$594,687 \$653,197	\$662,920 \$444,685 \$577,265	\$329,931 \$2 \$201,491 \$1 \$353,440 \$2	5,058 \$250,403 1,741 \$176,435 9,508 \$280,501	\$ \$289,064 \$ \$186,334 \$ \$307,189	\$274,495 \$206,463 \$331,907	\$501,718 \$396,344 \$637,283	\$721,352 \$1 \$621,252 \$823,221 \$1	.180,823 \$1,3 944,069 \$1,0 ,023,074 \$5	269,200 \$1,276, 010,079 \$860, 957,412 \$806,	,804 -42 ,165 26 ,430 -6	2.4% -48.5% 5.3% 32.3% 5.5% 26.3%	-35.5% 25.8% 7.4%	10.4% 84.6% 54.5%	-24.8% 0.3% 5.6%	42.7% 23.2% 12.8%	-13.6% -6 0.1% 27 26.1% 17	6.7% -42.0% 7.1% 1.3% 2.8% -12.2%	-21.4% 42.9% 35.1%	-33.3% 31.4% 61.4%	10.6% 2 31.4% 42.7% 1	7.0% 6.9% 6.9%	(\$736,197) \$197,094 (\$57,341)	(827,884) (408, 270,867 121, 245,075 44	416 62,443 1,888 203,808 1,920 203,520	3 (108,671) 8 635 0 18,729	(38,722) 34,258 29,349	(39,508) (20 198 39 58,136 34	718 (198,692 752 2,631 970 (46,069	2) (136,423) 1 119,052 9) 165,744	(360,893) 11 148,391 22 313,313 30	13,199 269,3 25,763 64,5 06,144 138,3	50 J22 304
Large Câi Total S Arrears 60-90	\$418,102 \$10,979,120	\$700,403 \$- \$11,788,576 \$7,1	99,435 \$195,1 24,808 \$4,487,1	39 \$284,632 92 \$3,798,627	\$197,461 \$ \$2,652,187 \$2,	\$261,722 \$150,2 1,642,464 \$2,542,3				\$654,098 \$961 (676,269 \$11,728)	1,457 \$1,040,094 8,799 \$11,765,040	\$488,549 \$8,707,386	\$563,159 \$7,655,473	\$858,406 \$3 \$4,155,758 \$3,1	1,387 \$324,496 1,908 \$3,084,358	\$191,910 \$3,155,456	\$341,397 \$3,562,965	\$550,252 \$6,393,197	\$633,980 \$8,901,856 \$13	5748,601 \$1,0 ,415,909 \$14,3	034,232 \$693, 891,114 \$13,150,	1.904 130. 1,491 6.	1.0% 48.5% 5.8% -0.2%	-2.2% 9.9%	188.7% 70.6%	201.6%	93.1% 20.4%	24.0% 27 16.7% 24	7.7% 28.7% 4.1% -1.5%	56.4% 36.0%	19.5% 16.2%	14.4% 25.7% 2	7.6% 2.7%	\$543,355 \$749,679	339,691 (10, (\$23,536) \$782,	1,886) 368,120 1,578 \$3,167,881	0 573,774 1 \$357,131	183,926 \$539,721	62,774 41 \$441,894 \$613	.638 76,190 .061 (\$54,694	198,518 \$1,691,193	103,294 9 \$1,240,069 \$2,73	94,503 72,7 39,640 \$2,662,3	75 45
rvisidential Low Income Residential Small C&I Medium C&I	\$1,266,857 \$159,921 \$174,473	33,/11,9/6 \$3,5 \$1,451,773 \$1,5 \$231,169 \$5 \$760,754	05,36U \$2,881,1 74,148 \$811,1 76,574 \$165,1 18,777 \$165,1	07 51,910,007 29 \$496,825 24 \$95,669 31 \$134.600	\$1,357,194 \$1, \$333,540 \$ \$80,999 \$125,817	1016,668 5986,9 5256,252 5248,6 557,463 588,7 590,413 598,2	raa \$998,225 50 \$284,052 765 \$62,896 167 \$113,744	\$1,090,972 \$363,622 \$60,699 \$140,215	\$1,969,320 \$3 \$603,425 \$267,240 \$147.376	,200,198 54,422, 5779,664 5883, 5171,503 5283, 5164,659 6444	2,873 \$5,282,406 3,399 \$858,778 3,598 \$583,521 1105 \$492,772	54,912,495 5743,194 5471,388 6430 ppr	\$4,292,420 \$683,824 \$328,360 \$330,201	\$3,300,500 \$1,7 \$573,541 \$3 \$222,384 \$1 \$367,372 **	7,945 \$1,436,172 4,381 \$226,585 8,846 \$93,635 7,788 \$130,000	\$1,277,505 \$192,925 \$83,310 \$0124,255	\$1,460,091 \$256,985 \$95,855 \$120,020	\$224,287 \$98,690 \$136,017	34,514,764 \$3 \$366,847 \$186,035 \$198,367	.//8,185 \$5,5 5571,660 \$5 5230,334 \$3 5257,664	921,337 \$6,806, 947,138 \$1,114, 373,527 \$448, 319,437 \$331	47. 108 -30. 1722 77. 938 **	r.mi 42.39 0.3% -40.89 7.3% 152.49	23.9% -41.7% 70.4%	49.0% -15.7% 99.0% 87.3%	/2.8% 15.4% 132.5% og on/	30.2% -5.7% 46.7% 17.5%	*1.5% 25 -11.6% -22 63.0% -6 47.6% -22	2.4% 46.3% 2.4% -9.5% 6.1% 52.4% 6.6% 52.4%	38.4% -38.3% 62.6%	26.4% -39.2% -30.4% 34.0%	15.0% 3 -26.7% 34.3% 3 56.5% 7	3.27% 7.2% 1.7% 7.8%	\$1,426,465 (\$383,457)	1,570,430 947, (592,995) (530, 352,352 194,	(,135 1,410,861 1,954) (127,805 1,814 163,336	1 1,390,493 5 76,716 6 126,715	(19,159)	*19,504 290 (29,667) (55 36,176 (5 38,477 **	,212 461,866 ,725) (27,067 ,455) 32,959 965 36 36	6 418,665 7) (139,335) 9 37,991	3/3,444 49 (236,578) (20 (81,205) 5 50,992 ***	91,985 1,498,4 08,004) 63,3 58,831 89,5 93,005 7.4	39 329 429
Large CBI Total \$ Arrears 90>	\$102,822	\$260,734 5: \$160,122 5: \$5,815,794 \$6,1	47,770 \$100,3	84 \$122,770	\$93,987 \$ \$1,991,521 \$1,	590,415 596,2 \$123,554 \$72,3 1,544,350 \$1,495,0	173 \$70,317 148 \$1,528,239	\$71,962 \$1,727,569	\$167,860 \$3,175,219 \$4	5170,875 5214 ,572,899 \$6,064	437 \$481,786 4412 \$7,699,263	\$282,599 \$6,840,674	\$279,187 \$5,923,473	\$463,753 \$2 \$4,827,450 \$2,5	9,707 \$125,812 8,138 \$2,011,093	\$92,702 \$92,702 \$1,780,674	\$94,995 \$2,046,956	\$169,833 \$2,139,364	\$144,187 \$3,410,200 \$5	.016,799 \$7,4	262,886 \$478, 824,325 \$9,179,	,768 108 ,799 29	89.0% 8.6% 200.9% 9.1% 32.4%	-18.7%	178.1% 43.1%	277.7% 74.9%	123.1% 28.5%	1.8% 28 30.2% 15	8.1% 35.1% 9.1% 33.9%	136.0% 23.8%	-14.1% 7.4%	4.7% 2 9.7% 2	2.6% 9.0%	\$111,615 \$1,366,932	321,664 (65, \$1,883,469 \$658,	2,776 158,351 2,171) 178,803 3,600 \$1,783,547	340,983 7 \$2,067,769	115,720 \$566,617	2,258 20 \$466,743 \$285		8 97,871 7 \$411,795	(23,673) \$234,981 \$44	8,083 48,4 43,900 \$1,759,5	49 /13
Residential Low Income Residential Small C&I	\$6,813,963 \$4,307,125 \$145,300	\$7,830,917 \$9,0 \$4,916,370 \$5,0 \$181,652 \$	03,338 \$10,699,0 07,154 \$4,651, 41,835 \$293,0	89 \$11,504,375 97 \$4,600,913 28 \$306,768	\$11,636,276 \$11, \$4,795,950 \$4, \$279,812 \$	1,446,613 \$11,010,7 1,850,687 \$4,840,7 \$276,551 \$267,4	107 \$10,909,682 167 \$4,909,807 117 \$283,727	\$10,846,954 \$4,882,740 \$263,415	\$10,882,050 \$11 \$5,037,721 \$4 \$261,213	,236,484 \$12,570, ,236,607 \$4,472, 5399,245 \$454	0,628 \$15,268,224 2,983 \$4,946,396 4,513 \$643,728	\$17,994,982 \$5,175,773 \$945,818	\$19,733,248 \$ \$5,507,805 \$1,067,184	\$21,409,223 \$22,7 \$6,169,330 \$6,3 \$1,158,516 \$1,1	3,142 \$22,454,090 3,099 \$6,019,572 3,228 \$943,743	0 \$22,360,591 2 \$5,604,617 8 \$763,005	\$22,382,499 \$5,495,450 \$736,609	\$22,823,730 \$ \$5,199,644 \$710,963	22,773,286 \$23 \$4,618,910 \$4 \$668,031	,491,810 \$24,3 ,692,186 \$4,3 5704,797 \$3	357,517 \$27,025, 875,949 \$5,552, 708,329 \$852,	.077 84. .935 3. .811 212	4.5% 95.0% 3.9% 0.6% 2.8% 254.4%	99.9% 3.4% 291.1%	84.4% 18.4% 263.7%	85.1% 34.1% 277.7%	95.7% 31.8% 326.4%	96.2% 103 24.1% 15 241.3% 185	3.1% 105.2% 5.8% 11.9% 5.3% 159.6%	110.4% 6.5% 169.9%	109.3% -8.3% 155.7%	109.1% 9 10.8% 76.5% 5	3.8% 9.0% 5.8%	\$5,756,665 \$165,858 \$309,213	7,437,307 8,991, 30,026 168, 462,076 703,	1,644 9,033,559 3,619 856,008 3,984 773,756	9 9,904,848 8 1,568,417 6 851,748	11,136,866 11 1,527,149 1 913,416	1,007,477 11,349 1,168,885 763 667,192 495	.884 11,472,817 .850 585,643 .588 452,882	7 11,976,776 3 3 316,904 2 447,548	11,891,236 12,25 (418,811) 45 406,818 30	55,326 11,786,8 55,579 402,5 05,552 253,8	89 166 816
Medium C&I Large C&I Total 5 Total Arcoar	\$480,032 \$71,090 \$11,817,510	5517,823 5: 589,237 5: \$13,536,000 \$14,5	43,665 55723 18,175 \$113,0 14,166 \$16,330,0	24 5598,724 44 \$128,489 81 \$17,139,270		\$610,653 \$616,7 \$169,949 \$199,7 7,354,454 \$16,935,3	734 \$618,104 764 \$236,552 189 \$16,957,874	\$665,595 \$248,840 \$16,907,545	\$669,443 \$246,060 \$17,096,486 \$16	5630,001 \$684 5164,654 \$149 ,666,992 \$18,331	1,269 \$871,532 3,340 \$249,777 1,732 \$21,979,657	\$1,047,645 \$326,150 \$25,490,368	\$1,153,007 \$414,869 \$27,876,113	\$1,076,188 \$1,0 \$575,777 \$7 \$30,389,034 \$32,0	6,746 \$924,360 8,338 \$771,637 4,553 \$31,113,402	5760,678 5703,398 530,192,289	\$777,528 \$620,914 \$30,013,000	\$780,983 \$615,190 \$30,130,510 \$	\$743,719 \$519,282 \$29,323,228 \$30	5738,492 96 5429,655 53 ,056,940 \$30,5	519,436 \$581, 356,502 \$344, 917,733 \$34,357,	471 42 ,707 110 ,001 55	2.5% 68.3% 2.1% 179.9% 5.1% 62.4%	92.7% 176.0% 70.9%	101.2% 267.0% 70.7%	79.7% 348.1% 77.3%	71.3% 375.0% 83.6%	51.4% 23 354.0% 252 79.3% 78	3.3% 25.8% 2.1% 162.5% 8.3% 77.0%	17.3% 147.2% 78.2%	11.1% 111.0% 71.5%	17.2% 4 160.9% 13 80.3% 6	9.5% 8.7% 8.7%	\$204,237 \$78,250 \$6,514,221	353,709 503, 160,540 207, \$8,443,657 \$10,576,	8,980 5,80,083 7,975 301,825 5,202 \$11,545,232	3 477,464 5 447,288 2 \$13,249,764	418,900 598,688 \$14,595,018 \$13	313,707 143 601,688 503 3,758,948 \$13,256	.944 159,424 .634 384,362 .900 \$13,055,126	4 115,388 2 366,350 6 \$13,222,965 \$	74,276 10 273,222 26 12,226,742 \$13,38	08,491 (64,3 65,001 207,1 89,948 \$12,586,0	33) .62 101
Residential Low Income Residential Small C&I		\$19,152,907 \$18, \$8,076,780 \$7, \$1,251,672 \$		03 \$15,954,210 02 \$5,536,340 28 \$603,293	\$14,766,774 \$14, \$5,433,270 \$5, \$508,295 \$	4,155,510 \$13,661,2 6,396,850 \$5,399,2 \$510,252 \$502,7	139 \$14,205,364 100 \$5,667,046 165 \$550,455	\$14,901,225 \$5,884,502 \$601,406	\$17,937,458 \$22 \$6,723,390 \$6 \$1,001,314 \$1	.041,992 \$24,997 .083,895 \$6,355 .289.054 \$1.683	7,127 \$28,109,360 5,832 \$6,685,927 5,268 \$2,336,967	\$29,136,143 \$6,661,255 \$2,011,893	\$29,433,112 \$6,854,550 \$1,840,229	\$27,122,213 \$26,6 \$7,072,801 \$6,9 \$1,582,391 \$1.4	4,772 \$25,942,785 2,537 \$6,496,560 3,815 \$1,213,817	5 \$25,819,054 5 \$6,086,606 7 \$1.032,649	\$26,251,294 \$6,026,930 \$1,038,926	\$28,640,967 \$ \$5,925,649 \$1,205,997	\$31,390,101 \$36 \$5,707,109 \$6 \$1,475,319 \$1	,789,335 \$40,3 ,444,668 \$7,0 ,879,200 \$2,0	399,045 \$43,344, 992,287 \$7,943, 991,934 \$2,161.	,527 46. ,846 -13. ,697 59.	5.9% 46.8% 3.0% -17.2% 3.8% 86.7%	60.4% -10.4% 103.0%	76.7% 13.0% 163.1%	70.0% 27.8% 162.3%	80.4% 27.0% 193.9%	83.3% 89 20.4% 12 137.9% 105	9.0% 84.8% 2.7% 6.4% 5.4% 88.7%	92.2% 0.7% 100.5%	75.0% -15.1% 47.3%	66.9% 6 5.9% 1 45.8% 2	1.6% 1.6% 4.3%	\$7,985,897 (\$953,796) \$629,983	8,956,453 10,973, (1,390,853) (770, 1,085,295 1,020)	3,851 12,774,409 1,750 790,648 1,686 1,140,901	9 11,168,003 8 1,536,461 1 979.098	11,877,998 11 1,469,267 1 985,520	1,787,275 12,157 1,099,710 687 703,565 529	815 12,045,930 406 359,884 884 488,471	0 13,739,742 3 4 41,147 1 604,591	13,452,643 14,74 (1,016,281) 36 474,005 59	47,343 15,401,9 60,773 736,4 90,146 408,8	18 455 666
Medium C&I Large C&I Total	\$1,527,954 \$592,014 \$27,494,111	\$1,709,249 \$1, \$949,762 \$1 \$31,140,370 \$29,0	70,164 \$1,127,5 65,381 \$408, 21,049 \$24,958,	99 \$1,067,844 66 \$535,891 00 \$23,697,577	\$943,807 \$ \$451,098 \$ \$22,103,244 \$21,	\$923,431 \$987,2 \$555,225 \$422,4 ,541,268 \$20,972,8	20 \$1,108,830 108 \$572,077 132 \$22,103,772	\$1,277,449 \$672,536 \$23,337,118	\$1,326,725 \$1 \$944,605 \$27,933,492 \$31	,511,591 \$1,763 \$989,627 \$1,325 ,916,160 \$36,124	8,482 \$2,540,049 5,233 \$1,771,656 6,942 \$41,443,959	\$2,131,841 \$1,097,298 \$41,038,430	\$2,069,955 \$1,257,216 \$41,455,062	\$1,696,901 \$1,4 \$1,897,936 \$1,3 \$39,372,242 \$37,8	4,041 \$1,333,746 9,431 \$1,221,946 4,596 \$36,208,854	5 \$1,202,100 5 \$988,009 \$35,128,418	\$1,248,465 \$1,057,305 \$35,622,920	\$1,555,184 \$1,335,274 \$38,663,071 \$	\$1,765,307 \$2 \$1,297,449 \$1 41,635,285 \$48	.019,230 \$1,8 .357,214 \$1,6 .489,647 \$53,1	896,285 \$1,719, 553,621 \$1,517, 133,172 \$56,687,	(838 15 (379 123 (287 31	5.4% 48.6% 3.9% 86.5% 1.4% 33.1%	45.0% 13.7% 41.4%	83.5% 207.8% 66.1%	58.9% 254.2% 66.1%	49.8% 199.1% 71.0%	44.4% 21 120.1% 133 68.1% 67	1.8% 12.6% 3.9% 84.8% 7.5% 61.2%	21.7% 98.5% 65.7%	33.1% 37.4% 49.1%	33.6% 37.1% 2 51.9% 4	7.5% 4.8% 7.1%	\$235,528 \$733,219 \$8,630,832 \$	830,800 661, 821,894 131, 10,303,589 \$12,017,	L,677 941,956 L,917 848,750 ,381 \$16,496,662	6 629,057 0 1,362,045 2 \$15,674,665	470,234 898,333 \$15,701,352 \$14	410,315 214 666,721 565 4,667,586 \$14,155	880 139,635 601 485,228 586 \$13,519,148	5 277,735 8 662,738 8 \$15,325,953 \$3	438,582 50 352,844 36 13,701,793 \$16,57	07,639 132,8 67,587 328,3 73,487 \$17,008,2	03 188 230
Billed Sales kWh or therms Residential Low Income Residential	30,225,629 2,767,741	19,638,877 12, 1,865,536 1,	26,830 6,511,1 78,889 668,	37 3,918,039 41 419,426	3,691,457 3, 403,080	8,828,362 5,200,4 423,719 528,1	10 11,944,691 96 1,035,848	24,900,111 2,138,073	32,681,622 26 2,617,301 2	,891,596 24,525, ,166,552 2,251	5,004 19,615,784 1,811 1,905,659	15,561,691 1,520,926	6,217,087 623,308	4,176,986 3,7 427,510 3	5,797 3,540,677 3,576 379,405	5,000,072 496,713	11,070,910 1,101,710	19,446,223 1,712,960	31,290,611 34 2,804,418 2	,499,559 28,4 ,943,899 2,4	402,121 490,065	N/A -18. N/A -18.	8.9% -0.19 8.6% 2.29	28.3% 29.0%	-4.5% -6.8%	6.6% 1.9%	2.6% -2.4%	-7.5% -3 -10.5% -6	3.9% -7.39 6.0% 6.49	-21.9% -19.9%	-4.3% 7.1%	28.3% 1 35.9% 1	5.8% 0.6%	(5,700,625) (515,930)	(\$23,093) \$3,434 \$40,122 \$342	4,861 (\$294,750 2,037 (\$45,233	0 \$258,947 3 \$8,083	\$94,340 ((\$9,504)	(\$287,685) (\$200 (\$44,311) (\$31	.338) (\$873,781 .483) \$65,863	1) (\$5,453,888) (1 13 (\$425,113)	[\$1,391,011] \$7,60 \$187,117 \$77	607,963 \$3,877, 777,347 \$238,	117 ,254
Small C&I Medium C&I Large C&I	4,369,166 9,051,667 15,291,684	2,589,125 1,4 6,554,544 4,1 13,626,795 10,1	52,411 712,1 30,039 2,571,1 61,356 8,829,1	23 436,063 43 1,677,653 24 7,561,847	454,178 1,612,780 1, 7,845,442 7,	430,464 577,0 1,747,327 2,029,1 7,663,018 7,842,6	100 1,437,016 118 3,906,915 103 10,217,514	3,499,214 7,621,224 13,859,532	4,590,908 4 9,299,137 8 15,936,601 14	217,782 3,261 235,337 7,447 894,945 13,898	1,717 2,420,366 7,785 5,535,813 3,102 12,555,855	1,692,684 4,234,944 11,010,029	619,986 2,026,609 8,191,904	385,012 4 1,495,650 1,4 7,276,786 7,2	1,309 387,441 0,162 1,266,775 8,849 7,606,575	1 547,582 5 1,886,699 9 7,698,322	1,309,879 3,592,991 9,417,680	2,544,060 5,788,160 12,137,076	4,471,094 5 8,640,289 9 15,440,053 16	,120,456 4,3 ,666,770 8,3 ,522,536 14,3	228,668 312,750 359,572	N/A -25. N/A -17. N/A -9.	5.3% -6.59 7.7% -15.59 9.1% -7.99	16.5% -2.2% 1.4%	-13.0% -21.2% -7.2%	-11.7% -10.8% -3.8%	-11.6% -9.5% -7.5%	-10.0% -5 -27.5% -1 -0.7% -1	5.1% -8.8% 7.0% -8.0% 1.8% -7.8%	6 -27.3% 6 -24.1% 6 -12.4%	-2.6% -7.1% -3.1%	21.4% 2 17.4% 1 10.9%	9.6% 1.6% 3.3%	(1,107,449) (1,603,882) (1 (1,393,582) (1	(\$168,759) \$240 \$1,018,731) (\$95, \$1,070,939) \$148 \$2,241,401) \$4,070	0,274 (\$92,837 5,096) (\$545,034 8,673 (\$637,321 0,249 (\$1,615,134	7) (551,051) 4) (5182,003) 1) (5285,061) 4) (5251,094)	(\$52,869) (\$152,618) ((\$586,592) (\$207,242) (\$	(\$43,023) (\$29 (\$480,552) (\$142 (\$56,439) (\$144 (\$913,099) (\$543	(418) (5127,136 (419) (5313,924 (280) (5799,834 (299) (5799,834	6((\$955,155) 4) (\$1,833,064) 4) (\$1,722,456) 3) (\$40,399,636)	(\$119,814) \$90 (\$658,848) \$1,43 (\$496,548) \$1,63 (\$496,548) \$1,63	902,674 5966, 431,433 5864, 627,591 5461, 547,009 66,409	/51 965 ,470
Billed Total Revenue 5 Residential Low Income Residential				83 \$10,271,171 87 \$586,925		092,890 16,177,3 0,776,353 \$13,100,9 \$540,984 \$767,2	90 \$17,644,831 184 \$1,169,352	\$31,544,477 \$1,991,161	\$41,236,780 \$32 \$2,386,867 \$1	,296,773 \$31,973 ,917,842 \$1,358	42,033,477 8,555 \$26,914,357 8,880 \$1,297,533	\$23,384,632 \$979,342	\$11,644,057 \$ \$553,841	13,781,344 13,2 \$11,039,343 \$9,2 \$498,709 \$4	1,523 \$8,203,395 3,280 \$435,257	\$11,511,500 \$488,968	\$17,281,466 \$797,031	\$30,108,773 \$ \$1,338,737	43,556,626 \$43 \$2,056,490 \$2	,344,564 \$34, .075,631 \$1,1	495,911 \$21,269, 720,742 \$1,160,	1495 -16 1,495 -8 1,482 -64	L7% 6.19 L4% -34.59	28.2%	-0.2% -32.7%	7.5%	-1.4%	-16.1% -17 -19.5% -36	2.1% -2.1% 6.3% -31.8%	4.6%		34.2% 8.2% 2		(\$3,037,299) (\$2,456,580)	\$1,540,975 \$5,148, (5683,756) (\$279)	3,825 (\$20,126 3,660) (\$269,446	6) \$768,172 6) (\$88,216)	(\$133,488) (\$1 (\$100,311) (\$	1,572,958) (\$1,589 \$105,727) (\$278	,490) (\$363,365 ,316) (\$372,321	5 (\$1,435,704) 1 (\$652,424)	\$2,319,846 \$11,04 (\$330,377) \$15	47,791 \$2,522,3 57,789 \$361,8	156 862
Small C&I Medium C&I Large C&I	\$5,139,355 \$7,151,331 \$5,096,795	\$3,392,084 \$2,1 \$5,645,638 \$3,1 \$4,395,182 \$4,3	62,324 \$1,218, 98,858 \$2,737,1 14,261 \$2,641,1	02 \$1,166,155 96 \$2,328,065 07 \$2,584,602	\$1,025,342 \$1, \$2,110,454 \$2, \$2,254,855 \$2,	1,081,397 \$1,428,1 1,212,348 \$2,787,6 1,317,623 \$2,623,8	174 \$2,957,441 88 \$3,444,815 804 \$3,186,488	\$4,560,233 \$5,749,624 \$5,033,011	\$5,497,423 \$5 \$7,209,834 \$5 \$5,831,381 \$5	069,784 \$4,245, 935,940 \$5,711, 110,498 \$5,032	5,889 \$3,223,618 1,672 \$4,662,598 1,683 \$4,125,936	\$2,523,687 \$3,869,397 \$3,845,959	\$1,194,096 \$2,694,414 \$3,359,672	\$1,165,446 \$1,0 \$3,205,048 \$2,0 \$2,666,136 \$2,6	9,290 \$850,492 4,997 \$2,833,917 0,181 \$2,407,858	\$1,194,619 52,417,620 \$3,365,183	\$1,981,921 \$3,198,463 \$3,321,240	\$3,949,791 \$5,403,120 \$4,848,075	\$6,046,854 \$6 \$7,397,260 \$7 \$5,878,824 \$7	402,171 \$5,0 ,540,651 \$6,0 ,086,942 \$6,3	257,627 \$2,765, 536,689 \$5,008, 309,855 \$4,240,	,115 -17 ,504 -20 ,491 -1	7.4% -5.09 0.1% -17.49 1.3% -6.19	22.4% -0.8% -8.7%	-2.0% -1.6% 27.2%	-0.1% 37.7% 3.2%	7.2% -3.1% 16.6%	-21.4% -16 28.1% -13 3.9% 28	6.4% -33.0% 3.3% -7.2% 8.3% 4.2%	-13.4% -6.0% -3.7%	10.0% 2.6% 0.8%	8.2% 2 26.3% 1 27.0% 1 38.7% 2	9.1% 6.2% 5.4%	(5893,466) (\$1,439,658) (\$64,112)	(\$168,465) \$461, (\$983,040) (\$29, (\$269,246) (\$368,	L363 (\$24,406 1,461) (\$43,482 3,302) \$717,864	6) (\$709) 2) \$876,983 4 \$81,533	\$73,948 ((\$65,457) \$375,326	\$230,905) (\$233 \$621,569 (\$370 \$90,235 \$741	.555) (\$975,520 .068) (\$246,352 .379 \$134,752	0 (\$610,442) 2 (\$346,504) 2 (\$184,936)	\$549,431 \$1,33 \$187,426 \$1,60 \$47,443 \$1,97	32,387 \$811,3 04,711 \$925,0 76,444 \$1,277,1	38 317 172
Total Supplier Receivables Purchased (for EDCs)(1) Residential	\$56,213,796	\$40,787,574 \$29,1	70,252 \$19,085,1	76 \$16,936,919	\$15,269,253 \$15,	5,928,705 \$20,707,9	\$28,402,927	\$48,878,505	\$62,162,284 \$50	,330,835 \$48,322,	2,679 \$40,224,042	\$34,603,018	\$19,446,080	\$18,574,682 \$15,4	9,272 \$14,730,915	\$18,977,890	\$26,580,122	\$45,648,495 \$	64,936,054 \$66	,449,959 \$54,3	220,824 \$34,444,	1,087 -14.	1.0% -1.49	16.6%	1.9%	9.7%	1.0%	-7.5% 4	8.4% -6.4%	-6.6%	4.5%	32.0% 1	2.2%	(\$7,891,117)	(\$563,532) \$4,932,	2,765 \$360,404	4 \$1,637,762	\$150,018 (\$1	1,197,786) (\$1,730	,050) (\$1,822,806	6) (\$3,230,010) (\$2,773,770 \$16,11	19,124 \$5,898,1	45
Low Income Residential Small C&I Medium C&I Larne C&I												 				ļ	-																				<u>.</u>				;;			
Total Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$35,010,855	\$25,373,381 \$18,3	35,807 \$11,664,	83 \$10,271,171	\$9,375,011 \$9,	0,776,353 \$13,100,9	90 \$17,644,831	\$31,544,477	\$41,236,780 \$32	,296,773 \$31,973,	8,555 \$26,914,357	\$23,384,632	\$11,644,057	\$11,039,343 \$9,2	1,523 \$8,203,395	\$11,511,500	\$17,281,466	\$30,108,773 \$	43,429,290 \$43	,344,564 \$42,0	093,416 \$21,269,	,495 -8.	6.19	28.2%	-0.2%	7.5%	-1.4%	-16.1% -12	2.1% -2.1%	4.6%	5.3%	34.2% 3	1.7%	(\$3,037,299)	1,540,975 5,148,	8,825 (20,126	6 768,172	(133,488) (1	1,572,958) (1,589	,490) (363,365	5) (1,435,704)	2,192,510 11,04	47,791 10,119,8	861
Low Income Residential Small C&I Medium C&I	\$3,815,460 \$5,139,355 \$7,151,331	\$1,981,289 \$1,3 \$3,392,084 \$2,0 \$5,645,638 \$3,0	59,002 \$823,3 62,324 \$1,218,9 98,858 \$2,737,1	87 \$586,925 02 \$1,166,155 96 \$2,328,065	\$503,591 \$ \$1,025,342 \$1, \$2,110,454 \$2,	\$540,984 \$767,2 ,081,397 \$1,428,1 ,212,348 \$2,787,6	84 \$1,169,352 174 \$2,957,441 88 \$3,444,815	\$1,991,161 \$4,560,233 \$5,749,624	\$2,386,867 \$1 \$5,497,423 \$5 \$7,209,834 \$5	,917,842 \$1,358, ,069,784 \$4,245, ,935,940 \$5,711,	3,880 \$1,297,533 5,889 \$3,223,618 1,672 \$4,662,598	\$979,342 \$2,523,687 \$3,869,397	\$553,841 \$1,194,096 \$2,694,414	\$498,709 \$4 \$1,165,446 \$1,0 \$3,205,048 \$2,0	3,280 \$435,257 9,290 \$850,492 4,997 \$2,833,917	5488,968 \$1,194,619 \$2,417,620	\$797,031 \$1,981,921 \$3,198,463	\$1,338,737 \$3,949,791 \$5,403,120	\$2,062,098 \$2 \$6,021,968 \$6 \$7,393,448 \$7	.075,631 \$1,5 .402,171 \$6,0 .540,651 \$7,3	979,761 \$1,160, 075,237 \$2,765, 794,204 \$5,008,	0,482 64. 0,115 -17 0,504 -20	4.4% -34.59 7.4% -5.09 1.1% -17.49	-22.2% 22.4% -0.8%	-32.7% -2.0% -1.6%	-15.0% -0.1% 37.7%	49.9% 7.2% -3.1%	-19.5% -36 -21.4% -16 28.1% -13	6.3% -31.8% 6.4% -33.0% 3.3% -7.2%	-32.8% -13.4% -6.0%	-13.6% 9.5% 2.5%	8.2% 4 26.3% 4 27.0% 3	5.7% 3.1% 6.5%	(\$2,456,580) (\$893,466) (\$1,439,658)	(683,756) [279, (168,465) 461, (983,040) (29,	0,660) (269,446 1,363 (24,406 1,461) (43,482	6) (88,216) 6) (709) 2) 876,983	(100,311) 73,948 (65,457)	(105,727) (278 (230,905) (233 621,569 (370	.316) (372,321 .555) (975,520 .068) (246,352	1 (652,424) 0 (610,442) 2 (346,504)	(324,768) 15 524,545 1,33 183,614 1,60	57,789 620,8 32,387 1,829,3 04,711 2,082,5	81 #47 \$32
Total S Revenue (Payments) Received (2) Revisitential	\$5,096,795 \$56,213,796	\$4,395,182 \$4, \$40,787,574 \$29,0	14,261 52,641,1 70,252 \$19,085,1	07 \$2,584,602 76 \$16,936,919	\$2,254,855 \$2, \$15,269,253 \$15,	1,317,623 52,623,8 5,928,705 520,707,9	04 \$3,186,488 40 \$28,402,927	\$5,033,011 \$48,878,505	\$5,831,381 55 \$62,162,284 \$50	,110,498 \$5,032, ,330,835 \$48,322,	2,683 54,125,936 2,679 \$40,224,042	\$3,845,959 \$34,603,018	\$3,359,672 \$19,446,080	\$2,666,136 \$2,6 \$18,574,682 \$15,4	0,181 \$2,407,858 9,272 \$14,730,915	\$18,977,890	\$3,321,240 \$26,580,122	\$4,848,075 \$45,648,495 \$	\$5,876,572 \$7 664,783,376 \$66	.086,942 56.8 ,449,959 \$64,8	860,469 \$4,240, 803,086 \$34,444,	(491 -1. (087 -14.	L3% 6.19 L0% -1.49	-8.7%	27.2%	3.2%	16.6%	3.9% 22 -7.5% 4	8.3% 4.2% 8.4% -6.4%	-3.7% -6.6%	4.2%	38.7% 3 32.0% 3	6.3% 4.1%	(\$64,112) (\$7,891,117) (\$2,220,771)	(269,246) (368, (\$563,532) 54,932, (\$038,154) 472	2,765 \$360,404	4 81,533 4 \$1,637,762	375,326 \$150,018 (\$1	90,235 741 1,197,786) (\$1,730	379 134,752 050) (\$1,822,806	2 (184,936) 6) (\$3,230,010) 1	45,191 1,97 \$2,621,092 \$16,11	76,444 1,827,3 19,124 \$16,480,4	36 .07
Low Income Residential Small C&I Medium C&I	\$1,391,045 \$5,478,936 \$7,250,633	\$2,684,383 \$1, \$4,677,910 \$3, \$6,679,212 \$5,	87,031 \$2,127,5 81,358 \$1,816, 76,710 \$3,311,	39 \$1,088,859 54 \$1,315,954 00 \$2,619,690	\$500,832 \$ \$1,094,890 \$ \$2,347,389 \$1,	\$477,199 \$553,9 \$965,720 \$1,084,1 1,988,218 \$2,434,9	63 \$453,458 96 \$1,198,136 46 \$2,361,970	\$724,434 \$2,647,050 \$4,233,005	\$1,354,512 \$2 \$4,724,915 \$4 \$6,358,231 \$5	,931,678 \$1,078, ,495,689 \$4,676, ,867,968 \$6,152,	8,181 \$919,696 5,193 \$3,131,551 2,803 \$4,269,376	\$1,029,702 \$3,225,247 \$4,731,682	\$674,670 \$2,183,351 \$3,414,896	\$550,539 \$3 \$1,314,597 \$1,1 \$2,423,654 \$2,1	6,152 \$632,925 1,861 \$1,201,622 1,642 \$2,116,487	\$338,398 \$1,103,216 \$2,152,170	\$342,882 \$1,258,808 \$2,313,246	\$470,533 \$2,202,191 \$3,412,202	\$2,145,773 \$1 \$3,768,462 \$5 \$5,259,510 \$6	.545,901 \$1,9 .171,873 \$7,3 .753,170 \$9,1	937,584 \$811, 325,644 \$3,729, 117,030 \$4,994,	,418 -22 (143 -14 (135 -15	2.5% -65.79 4.7% -33.19 5.1% -36.19	-30.8% -1.7% -12.0%	-68.3% 20.2% 3.1%	-49.4% -0.1% -7.5%	20.9% 2.5% -9.2%	32.6% -38 24.4% 1 6.5% -11	8.9% -24.4% 1.8% 5.1% 1.6% -2.1%	-35.0% -16.8% -19.4%	58.4% -20.2% -17.3%	-47.3% 7 15.0% 5 15.1% 4	9.7% 6.7% 8.2%	(\$312,864) (\$802,743) (\$1,097,830)	(1,764,686) (457, (1,546,358) (56, (2,409,837) (645,)	(329) (1,453,269 (111) 366,997 (028) 103,196	9) (538,320) 7 (1,357) 6 (196,035)	(104,681) 26,971 (215,747)	155,730 (215 235,901 19 128,270 (282	.555) (110,576 .020 60,672 .776) (48,724	6) (253,900) 2 (444,858) 4) (820,803)	791,262 (1,38 (956,453) 67 (1,098,721) 88	85,777) 859,4 76,184 2,649,4 85,202 2,964,2	03 451 227
Large C&I Total # Revenue (Payments) Received	\$5,033,693 \$55,334,574	\$4,438,891 \$4, \$50,537,446 \$38,	51,069 \$2,838. 65,376 \$25,918.	49 \$2,347,740 52 \$20,225,632	\$2,741,400 \$1, \$17,505,465 \$15,	.832,766 \$2,841,8 334,170 \$18,205,0	82 \$1,984,507 88 \$18,351,281	\$3,803,117 \$33,804,099	\$4,943,783 \$5 \$49,684,577 \$50	,258,266 \$4,693, ,041,630 \$49,410	8,411 \$3,294,335 0,084 \$38,633,855	\$4,926,114 \$38,259,133	\$3,008,563 \$28,268,641	\$2,785,844 \$2,6 \$19,781,424 \$16,5	9,934 \$2,757,887 1,259 \$16,202,675	\$2,623,916 \$16,493,925	\$2,671,676 \$18,695,791	\$2,907,475 \$28,520,810 \$	\$5,291,257 \$5 45,978,551 \$53	,252,952 \$6,6 ,900,358 \$69,5	511,908 \$3,927, 544,954 \$38,718,	1,076 -6. 1,807 -10.	5.8% -25.89 1.7% -23.69	13.2% -0.3%	6.0% 9.1%	18.7% -2.2%	-2.6% -5.7%	50.5% -7 5.7% -5	7.7% 34.6% 9.4% 1.9%	-23.6% -15.6%	7.0% -7.5%	-0.1% 4 7.7% 4	0.9% 0.8%	(\$340,282) (\$5,924,490) (\$	(1,144,556) 575,) 11,903,591) (\$106,)	5,046 170,015 5,243) \$2,350,290	5 438,104 0 (\$444,208)	(71,466) (\$1,004,206)	925,120 (217 \$868,505 (\$1,711	.966) 687,169 .113 \$344,511	9 (895,641) 1 (\$5,283,289) (347,474 (\$3,706,025) \$3,85	(5,314) 1,918,4 58,728 \$20,134,3	98 171
Residential Low Income Residential Small CBI Modum CBI	185,198 15,994 16,683	185,039 : 22,455 16,589 5,031	89,379 171, 18,968 23,1 18,041 15,1 5,520 4	62 194,813 29 20,927 42 17,534	188,339 17,772 17,422 5,429	183,726 205,5 17,573 18,7 16,048 18,7 4,799 6,0	01 183,651 74 16,967 739 15,825	206,003 18,889 18,222 5,677	210,961 21,791 24,689	195,069 209, 34,516 23, 17,758 18, 0,101 0	0,156 196,489 0,605 20,744 0,240 15,411	194,099 22,874 17,293	202,340 18,940 17,714	203,429 1 19,243 18,388	7,356 195,248 7,692 19,591 8,100 18,448	3 202,422 L 16,789 3 18,235	193,345 16,073 16,672	200,835 16,207 17,707	198,771 23,856 21,321 6 397	195,864 2 20,422 17,610	245,426 157, 24,214 13, 21,648 13, 6 316 3	787 12. 1,049 47. 1,460 9.	2.9% 6.29 7.6% -7.69 9.3% -7.19	2.5%	18.2% -20.5% 14.0%	4.4% -8.0% 4.9%	4.8% 0.5% 3.9%	6.3% -1 11.5% -10 15.0% -3 47.3% -13	1.5% 5.3% 0.6% -5.3% 2.7% 5.4%	-2.5% -14.2% -2.8%	-5.8% 9.5% -13.6%	0.4% 1 -40.8% -0.8% 1	7.3% 2.6% 8.7%	23,958 7,611 1,557	11,450 4. (1,711) 3. (1,178) (1,178)	4,720 31,178 3,906 (4,889 (748) 2,172 (210) 415	8 8,616 9) (1,684) 2 854 5 (142)	9,017 (80) 678	11,522 (3 2,018 (1 2,400 920	.079 9,694 .985 (894 (504) 847 (903) 119	4 (5,168) 4 (2,682) 7 (515)	(12,190) 2,065 (1 (3,368)	795 36,3 14,094) 6 (148) 3,4 140 3	70 .09 408
Large (20) Total Difference Between Billed and Received Rever	791 223,789	801 229,915	915 1 32,942 216,0	25 856 98 239,633	890 229,862	771 9 222,907 250,0	161 654 174 221,730	941 249,732	1,020 265,789	829 253,323 257,	849 649 1,272 237,577	891 240,486	754 244,903	859 247,279 2	836 926 9,486 239,832	814 243,556	738 231,579	721 240,198	953 251,188	932 240,139 2	1,019 298,523 188,	610 7. 1,855 15.	7.3% -19.09 5.0% 3.3%	-2.6%	-8.6% 13.3%	0.4%	6.1% 4.2%	20.1% -15 7.6% -2	5.3% 12.8% 2.6% 4.4%	-23.4% -3.8%	-6.6%	12.4% 2 -5.2% 1	0.0% 6.0%	58 33,483	(152) 7,562 7,	(24) (71 7,544 28,805	1) 3 5 7,646	(54) 9,624	155 16,925 (6	(147) 84 (518) 9,849	(220) (9,534)	(67) (14,601) (1	103 1 13,184) 41,1	70 251
Residential Low Income Residential Small C&I	(\$1,169,413) \$2,424,415 (\$339,580)	(\$6,683,669) (\$5,0 (\$703,093) (\$ (\$1,285,826) (\$1,	33,402) (\$4,159, 28,029) (\$1,304, 19,034) (\$597,	27) (\$2,582,219) 52) (\$501,933) 52) (\$149,799)	(\$1,445,943) (\$ \$2,759 (\$69,548) \$	\$293,913) \$1,810,9 \$63,785 \$213,3 \$115,677 \$343,9	28 \$5,291,622 131 \$715,894 178 \$1,759,305	\$9,147,982 \$1,266,728 \$1,913,183	\$8,933,644 \$1,032,355 (\$1 \$772,508	\$808,744 (\$835, ,013,836) \$280, \$574,094 (\$430,	5,941) (\$104,540 1,699 \$377,837 1,304) \$92,067	(\$961,756) (\$50,360) (\$701,561)	(\$7,343,103) (\$120,830) (\$989,255)	(\$1,667,447) (\$9 (\$51,830) (\$149,151) (\$	0,147] (\$1,290,355 7,128 (\$197,677 2,571] (\$351,130	\$1,235,275 \$150,570 \$91,403	\$5,206,128 \$482,638 \$725,547	\$8,425,854 \$ \$737,463 \$1,399,003	\$13,978,027 \$8 (\$87,635) \$2,272,351 \$1	,168,102 (\$2,5 5529,730 \$1 ,230,298 (\$1,0	983,330) (\$3,987, 109,934 \$349, 256,411) (\$964,	,540) -28. 1,064 -88. 1,028) -26.	8.5% -98.49 8.4% -153.79 5.7% -107.29	-82.9% -77.9% -42.4%	76.5% -90.7% 65.5%	-35.4% -89.7% -0.4%	-35.0% 158.4% -67.5%	339.0% -31 409.9% -25 403.5% -73	1.8% -1.6% 9.4% -32.6% 3.4% -58.8%	-7.9% -41.8% -26.9%	56.5% -108.5% 194.2%	910.0% 25 -152.3% -6 114.3% 14	6.9% 0.8% 5.5%	\$333,472 (\$2,143,717) (\$90,724)	6,579,129 4,671, 1,080,930 177, 1,377,893 517,	1,647 (3,183,476 7,669 1,183,822 7,474 (391,403	6 914,772 2 450,103 8 648	505,795 4,370 46,977	(996,442) (575 (261,457) (62 (466,806) (252	.653) (85,494 .761) (233,256 .575) (1,033,758	4 (722,128) 6 (529,265) 8 (514,180)	5,044,383 7,35 (1,119,990) 1,54 1,499,843 65	59,358 (2,147,3 43,566 (170,3 56,204 (626,1	89) /65) 107)
Medium C&I Large C&I Total	(\$99,302) \$63,102 \$879,222	(\$1,033,575) (\$1,4 (\$43,709) (\$1 (\$9,749,872) (\$8,0	77,852) (\$573,1 36,807) (\$196,1 95,124) (\$6,832,1	04) (\$291,624) 41) \$236,862 75) (\$3,288,713)	(\$236,935) \$ (\$486,545) \$ (\$2,236,212) \$	\$224,130 \$352,7 \$484,857 (\$218,0 \$594,536 \$2,502,9	143 \$1,082,845 178 \$1,201,981 102 \$10,051,647	\$1,516,619 \$1,229,895 \$15,074,406	\$851,603 \$887,598 (\$12,477,708	\$67,972 (\$441, \$147,768) \$339, \$289,205 (\$1,087,	1,130 \$393,222 3,272 \$831,601 7,404 \$1,590,187	(\$862,285) (\$1,080,155) (\$3,656,116)	(\$720,482) \$351,108 (\$8,822,561)	\$781,394 (\$ (\$119,708) (\$ (\$1,206,742) (\$1,0	6,645) \$717,430 9,753) (\$350,025 1,987) (\$1,471,756	5265,450 5741,267 52,483,965	\$986,197 \$1,023,390 \$8,423,900	\$1,714,194 \$2,292,304 \$14,568,818 \$	\$2,134,280 \$ \$585,963 \$1 \$18,882,986 \$12	5787,481 (St ,833,990 St ,549,601 (S4,0	895,548) \$14, 797,826 \$313, 027,529) (\$4,274,	1,369 344. 1,415 437. 1,720 -223.	4.2% -138.09 7.7% -2002.69 3.7% -116.39	-41.7% 689.5% -58.0%	25.6% -278.5% 29.1%	-367.9% -150.5% -63.3%	-63.4% -91.8% - -51.6% -	220.1% -24 172.2% 435 347.5% 4	4.7% -8.9% 9.9% -14.9% 0.8% -16.2%	6 13.0% 6 86.4% 6 -3.4%	150.6% -34.0% 51.3%	1058.5% 10 -1341.1% 13 4239.3% 27	3.0% 5.2% 0.4%	(\$341,828) \$276,170 (\$1,966,626) \$	1,426,797 615, 875,310 (943, 11,340,059 \$5,039,	6,567 (146,678 3,348) 547,850 3,009 (\$1,989,886	8) 1,073,018 0 (356,570) 6) \$2,081,971	150,290 446,793 \$1,154,225 (\$2	493,300 (87 (834,886) 959 2,066,291) (\$18	.293) (96,648 .345 (178,591 .937) (\$1,627,747	8 197,575 1 1,062,409 7 (\$505,588)	1,282,677 71 (301,635) 1,98 \$6,405,278 \$12,26	19,509 (454,4 81,758 458,5 60,396 (\$2,940,1	18 54 125)
Customers on Arrearage Mgmt/Forgiveness Pia Residential Low Income Residential Small CAI	261 653	282 758	321 1,013 1,	12 304 49 1,159	313 1,172	292 2 1,108 1,0	184 259 164 960	235 878	223 826	204 788	195 187 764 760	161 715	131 608	98 652	77 66 536 495	68 410	67 382	76 331	87 291	78 274	60 291	52 -25 305 17	5.3% -33.79 7.0% 0.39	-49.8% -29.4%	-58.0% -47.1%	-67.8% -43.7%	-75.4% -54.3%	-77.4% -76 -55.0% -61	6.1% -74.1% 1.1% -60.2%	-67.7% -62.3%	61.0% 64.8%	-61.8% -6 -65.2% -6	9.2% 1.9%	(66) 111	(95) (2 ((160) (181 (298) (541	1) (206) 1) (507)	(236) (636)	(226) (609)	(216) (192 (644) (578	2) (159) 8) (547)	(136) (535)	(126) (1 (514) (4	35) (73)
Smart Cal Medium C&I Large C&I Total	914	1,040	1,334 1./	61 1,463	1,485	1,400 1,3	138 1.219	1,113	1,049	992	959 947	876	739	750	613 565	478	449	407	378	352	351	0. 0. 357 4.	1.0% 0.09 1.0% 0.09	0.0%	0.0%	0.0%	0.0%	0.0% 0	0.0% 0.0% 0.0% 0.0%	0.0% 0.0% -63.4%	0.0% 0.0% -64.0%	0.0%	0.0% 0.0% 3.4%	0 0 45	0 0 (93) (0 0 0 0 (458) (722	0 0 0 0 2) (713)	0 0 (872)	0 (835)	0 0 0 0 (\$60) (770	0 0 0 0 0 (706)	0 0 (671)	0 0 (640) (6	0
Residential	1	50	36	34 62 32 13	120 37	153 38	60 1 35	\$\$		17	15	:::				0	0	0	0	o	0	0 1400. 0 33	0.0% -100.09 3.3% -100.09	-100.0% -100.0%	-100.0% -100.0%	-100.0% -100.0%	-100.0%	100.0% -100 100.0% -100	0.0% -100.0%	0.0%	0.0%	-100.0% -10 -100.0% -10	0.0%	14 (1)	(50)	(36) (134	4) (62)	(120)	(153)	(1		0	(17)	(15)
Small C&A Medium C&I Large C&A	4	3	i	1	í.			2		10 3 1	4) 18) 1	2 1 0	2 1 0	5 0 0	4 0 0	12 3 0	15 -78 0 -100 0 0	8.9% -100.09 0.0% -100.09 0.0% 0.09	-100.0% -100.0% 0.0%	-100.0% 0.0%	-100.0% 0.0% -100.0%	-100.0% - -100.0% 0.0%	100.0% 500 0.0% 0 0.0% 0	0.0% -80.0% 0.0% 0.0% 0.0% 0.0%	-50.0% -50.0% 0.0%	-16.7% 0.0% 0.0%	-60.0% 20 -100.0% -100.0%	0.0%	(15) (4) 0			7,				(2) 1 (1) 0 0			
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Small C&l Medium C&l Large C&l Total	1			1 1	1			10	1	46 14 1	34 39 13 12 2 4	21		7				·····	4			31 30.	0.0% 9.19	90.9%	53.3%	83.3%	85.0%	120.0% 220	0.0% 207.1%	112.5%	115.8%	200.0% 16	1.5%	3		14 43 10 8 2 1		63 17 4	115 24 8	147 113 33 29 9 7	3 94 9 18 7 6	98 22 3	98 1 28 4	24 21 1
1 Gold Carrent A/R - Residential - Lege Income Residential - Segal Cal - Medium Cal - Medium Cal - Herp Cal - Herp Cal - Carrent Calaction Brachassas - Residential	6,270 \$24,536,142	7,160 \$16,363,974 \$11,	8,435 8, 93,203 \$8,401,	48 8,284 47 \$5,978,197	8,005 \$6,514,759 \$7,	7,669 7,2 7,000,644 \$7,896,1	168 6,247 146 \$14,472,878	6,010 \$21,135,053	5,634 \$26,094,909 \$25	5,797 5, 886,538 \$20,420,	5,493 4,005 0,361 \$18,201,596	3,640 \$15,280,691	4,007 \$7,853,388	4,301 \$6,998,390 \$6,7	3,779 3,712 2,026 \$6,463,275	4,214 \$8,293,017	4,458 \$12,905,975	4,108	4,102	4,247 ,376,874 \$26,3	4,387 4 , 347,623 \$18,286,	1,660 -12.	1							1 1	300.0% -27.2% 23.3%		-	(\$4,115,780)	1,837,622 3,887,	7,488 (548,359	9) 1,020,193	257,267	(537,365) 396	.871 (1,566,903	9) (1,902) 3) (1,968,094)	6,071,941 8,49	90,336 5,927,2	262
Luw Income Residential Small C&I Medium C&I Laree C&I	\$3,663,163 \$4,907,926 \$2,634,300	54,573,701 \$1 \$2,244,719 \$1,3 \$3,551,606 \$2,4 \$2,236,176 \$2	07,014 \$575,1 25,301 \$857,1 46,533 \$1,789,0 31 388 \$1,279	32 \$373,305 90 \$648,863 06 \$1,441,078 18 \$1 \$16.664	5485,487 5 5685,487 5 \$1,324,570 \$1, 5844 724 **	2445,889 \$565,1 \$697,801 \$806,5 1,569,761 \$1,757,9 203,357 \$1,757,9	51 \$1,814,799 52 \$2,735,596 51 \$1,814,799 52 \$2,735,596	\$1,486,557 \$3,097,114 \$4,142,713 \$3,107,024	\$3,727,656 \$3 \$4,618,656 \$4 \$3,251,479	,312,359 \$1,109, ,747,473 \$2,882, ,489,686 \$3,703, 631,929 \$3,777	2,048 \$1,009,276 2,196 \$2,416,192 3,538 \$3,600,527 4,201 \$2,419,000	\$1,614,758 \$2,597,682 \$2,163,064	\$424,558 \$799,257 \$1,619,086 \$1,924,961	3365,336 \$3 \$684,502 \$7 \$1,330,770 \$1,4 \$938,294 ***	2,025 \$385,246 8,602 \$654,284 3,212 \$1,276,883 4,483 \$1,470,047	5387,203 \$850,366 \$1,623,689 \$1,644,755	5704,681 \$1,551,386 \$2,496,243 \$2,3£3,491	\$2,671,320 \$3,774,346 \$3,872,467	54,715,675 \$5 \$5,792,821 \$6 \$3,827,557	./0/,019 \$1.5 ,395,620 \$3.5 ,206,563 \$4,8 ,492,805	52,968 \$3,516, 521,897 \$2,79	,370 68. ,386 -21 ,390 -24.	4.5% -35.99 1.3% 7.69 4.5% 1.49 7.9% 57.0%	-17.1% 21.8% 6.2%	-26.2% -6.8% -9.5%	-2.1% 5.5% -7.7%	-14.4% 3.4% 8.2% 97.3%	-13.2% -31 -6.2% - -18.7% -1 77.7%	1.378 -24.09 5.4% -14.59 7.6% -8.7% 4.9% -20.7%	-31.2% -13.7% -8.9% -11.2*	23.3% 45.4% 26.5% 25.4% 17.7% 21.5%	36.2% 4 44.0% 3 38.2% 3 70.7% 4	u.3% 8.2% 1.0%	(\$780,967) (\$1,204,388) (\$77 cm)	(165, 171,473 289, 48,921 151, 1.182,807 (201	0,461) (150,974 0,457 (58,033 1,149 (169,920 1,673 ccolor	*((7,969) 3) 35,639 0) (110,308) 3 (570 270)	(57,468) 23,115 108,642 779,740	(58,643) (177 (43,517) 43 (292,878) (134 266,690 307	.azd) (222,326 .815 (263,413 .239) (239,353 604 200 744	8) (1,968,094) 6) (464,446) 3) (425,794) 8) (368,367) 679,228 0) (52,547,473)	(501,183) 47 988,019 1,64 1,174,165 1,71 575,079	/%,/40 449,5 48,147 1,099,5 16,877 1,149,4 60,877 1,000	37 09 430
Total Collection Effectiveness Residential	39,237,650	\$25,970,176 \$17,0 62.1%	51,565, 63,440 \$12,990. 57.1% 45		40.4%	41.2% 54,257,1		\$33,054,371 6 61.9%	539,653,862 538 65.0%	067,987 \$30,674 56.3% \$	48.0% 48.1%	\$22,456,745 46.5%	\$12,621,250 38.9%	51,5 \$10,317,292 \$10,8 34.4%	0,339 \$10,249,735 27.2% 26.2	512,698,998 0 27.5%	\$20,020,766	\$30,506,898 \$ 42.8%	48,162,884 \$52 46.9%	258,962 \$40,3 49.3%	53.5% 33.5%		L8% 10.39 -22.69	-18.7%	-2.8%	-24.7%		-6.1% 3 -36.3% 42	2.9% -25.3%	-1.3% -7.7% -30.8%	-27.9%	-12.5% 4	1.5% 1.6% 7.7%	(\$8,563,305)	\$2,676,399 \$4,793	536,343 305 (\$368,942 10.7% -10.39	2) \$359,185 19 - 11.3%	\$1,111,305 ¢	307 5665,713 \$436 -15.0% -2	,123 (\$1,895,350 0.7% -10.89	0) (\$2,547,473) 1 819.0%	\$8,509,022 \$14,19 -18.1%	-7.0% -4	53 4.5%
Collection Offscheness Residential Low Income Residential Small C& Medium C& Large C& Total		28.0% 78.7% 80.0%	25.2% 25 76.6% 73 78.1% 76	9% 19.2% 9% 70.9% 8% 71.9%	9.7% 68.1% 71.4%	9.0% 10. 67.7% 72. 68.3% 72.	7% 8.7% 5% 77.6% .0% 67.9%	6 17.1% 6 84.3% 6 76.6%	13.8% 81.7% 83.4%	34.5% 1 78.7% 7 79.5% 7	16.9% 13.8% 73.7% 56.5% 78.0% 61.1%	6 15.4% 6 64.5% 6 71.2%	9.7% 54.2% 64.3%	34.4% 4.6% 49.3% 69.5% 61.3% 36.8%	8.0% 10.9 43.8% 49.4 61.1% 69.7	N 12.8% N 53.3% N 64.7%	6 8.2% 6 55.1% 6 64.6%	15.9% 68.8% 71.1%	22.4% 71.5% 74.5%	15.8% 73.9% 77.3%	18.0% 77.7% 6 83.0% 7	8.4% 6.5% 19.1%	-50.89 -28.29 -23.69	-39.0% -15.8% -8.8%	-67.5% -26.6% -16.2%	-76.1% -30.5% -3.4%	47.5% -35.7% -14.3%	21.7% 20 -27.0% -26 2.1% -10	0.6% -5.5% 6.5% -29.0% 0.1% -4.8%	6.9% -18.3% -7.2%	62.4% -12.4% -10.7%	-54.2% -6.1% -2.8%	6.9% 5.4% 6.5%		-14.2% -5 -22.1% -12 -18.9% -6	-9.9% -20.23 12.1% -19.69 -6.9% -12.59	99 - 14.6% 86 - 21.6% 86 - 2.4%	-1.7% -24.3% -10.2%	2.0% -18.3% -1 1.4%	2.2% -0.5% 9.2% -22.5% 7.3% -3.3%	N 49.0% N 41.2% N 415.5% N 415.5% N 415.0% N 415.6%	8.6% -10.1% -8.9%	-18.7% 1 -4.8% 4 -2.3% 5	299 .0% \$.0%
Large C&i Total	<u> </u>	82.4% 61.8%	83.6% 85 58.0% 52	2% 81.2% 7% 47.3%	87.0% 43.6%	77.0% 86. 41.6% 48.	6% 80.1% 7% 44.4%	6 84.6% 6 61.0%	85.3% 64.6%	85.2% 7 60.0% S	78.3% 61.4% 58.8% 47.1%	6 84.0% 6 50.1%	73.2% 41.0%	61.3% 36.8%	64.9% 68.8 30.3% 31.9	K 78.1% K 33.4%	6 69.7% 6 34.5%	69.6% 45.4%	82.1% 51.5%	82.4% 53.4%	81.8% 7 57.6% 4	74.5% 12.8%	-25.49 - 23.8 9	0.6%	-17.9% -22.1%	-24.4% -22.0%	-25.4% -30.5%	-10.7% -5 -23.3% -31	9.8% -13.0% 1.5% -22.2%	-17.7% -25.6%	-3.8% -20.3%	-3.2%	4.5% 2.1%		-21.0% () -14.7% -5	0.5% -16.09 -7.9% -11.79	% -19.8% % -10.4%	-22.1% -13.3%	-8.2% -9.7% -1	8.5% -10.4% 5.3% -9.9%	% -15.0% % -15.6%	-3.2% -13.1%	-2.8% 3 -6.7% -1	5% 2%

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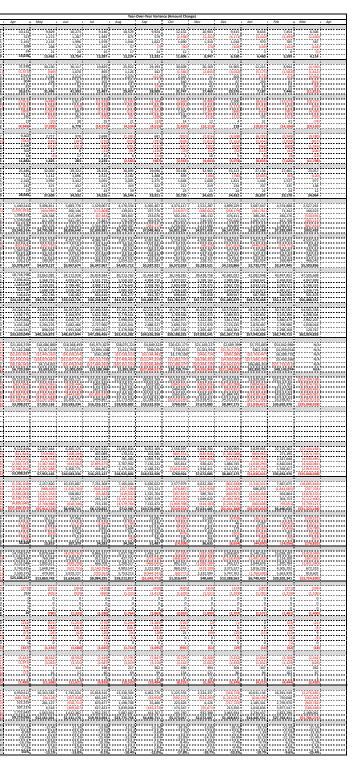
The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule A Page 4 of 7

Company:	Narragansett Electric Company (Electric Business)
Tab:	COMBINED
Date:	4/24/2021

COMBINED

2019	2020	Year-Over-Year Variance (Percent Change)
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costnotes: (if necessary) 1) Summed on billing month rather than calendar month. 2) Dollars: allocated to reinstate and pay bad debt have been excluded from these amounts The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule A Page 5 of 7



Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Joanne M. Scanlon

April 27, 2021

Date Docket No. 5022 – COVID-19 Emergency Order Service List as of 4/1/2021

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The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule A Page 7 of 7

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The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule B Page 1 of 2

National Grid Late Payment Interest Charges Electric and Gas Included in R.I.P.U.C. Docket No. 4770

		Electric	Gas	<u>Total</u>
		(a)	(b)	(c)
				
(1)	Jul-16	\$134,101	\$27,624	\$161,725
(2)	Aug-16	\$160,042	\$38,201	\$198,243
(3)	Sep-16	\$153,229	\$62,920	\$216,149
(4)	Oct-16	\$152,436	\$45,162	\$197,597
(5)	Nov-16	\$128,153	\$34,217	\$162,370
(6)	Dec-16	\$131,060	\$62,258	\$193,318
(7)	Jan-17	\$139,325	\$31,517	\$170,842
(8)	Feb-17	\$160,010	\$18,408	\$178,418
(9)	Mar-17	\$146,522	\$22,621	\$169,143
(10)	Apr-17	\$125,759	\$18,765	\$144,524
(11)	May-17	\$104,982	\$16,106	\$121,089
(12)	Jun-17	<u>\$121,675</u>	<u>\$31,852</u>	<u>\$153,527</u>
(13)	Total	\$1,657,293	\$409,652	\$2,066,945

(13)(a) R.I.P.U.C. Docket No. 4770, Second Amended Compliance Filing, Compliance Attachment 2, Schedule 2-ELEC, Page 1 of 1, Line 14

⁽¹³⁾⁽b) R.I.P.U.C. Docket No. 4770, Second Amended Compliance Filing, Compliance Attachment 2, Schedule 2-GAS, Page 1 of 1, Line 25

The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule B Page 2 of 2

National Grid Credit and Debit Card Charges Electric and Gas Charged to National Grid in Lieu of Customers Using Credit and Debit Cards for One Time Payments

		Electric	Gas	<u>Total</u>
		(a)	(b)	(c)
		** / / / /		* =0 ·- =
(1)	Jul-20	\$54,180	\$25,497	\$79,677
(2)	Aug-20	\$56,590	\$26,630	\$83,220
(3)	Sep-20	\$59,976	\$28,224	\$88,200
(4)	Oct-20	\$62,941	\$29,619	\$92,561
(5)	Nov-20	\$58,415	\$27,489	\$85,904
(6)	Dec-20	\$61,824	\$29,094	\$90,918
(7)	Jan-21	\$67,787	\$31,900	\$99,686
(8)	Feb-21	\$65,790	\$30,960	\$96,750
(9)	Mar-21	\$80,731	\$38,623	\$119,354
(10)	Apr-21			\$0
(11)	May-21			\$0
(12)	Jun-21			<u>\$0</u>
(13)	Total	\$568,234	\$268,036	\$836,270

Source	Invoices from Third Party Credit/Debit Card Processing Service	;
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The Narragansett Electric Company d/b/a National Grid R.I.P.U.C. Docket No. _____ Creation of COVID-19 Costs Regulatory Asset Schedule C Page 1 of 1

National Grid Recovery of Uncollectible Accounts and Bad Debt Expense per Income Statement Electric and Gas Calendar Year 2020

		CY 2020 <u>Revenue</u> (a)	Current Uncollectibles <u>Rate</u> (b)	Uncollectibles <u>Recovery</u> (c)
	Electric			
(1)	Distribution Rates	\$297,272,846		\$4,338,446
(2)	Last Resort Service	\$358,379,316	1.30%	\$4,658,931
(3)	Energy Efficiency	\$90,551,042	1.30%	\$1,177,164
(4)	Transmission	\$188,340,804	1.30%	\$2,448,431
(5)	Long Term Contracting	\$43,853,521	1.30%	\$570,096
(6)	RE Growth	<u>\$18,377,348</u>	1.30%	<u>\$238,907</u>
(7)	Baseline	\$996,774,877		\$13,431,975
(8)	Bad Debt Expense - GAAP			\$37,243,405
(9)	Initial Deferral			\$23,811,430
	Gas			
(10)	Distribution Rates	\$224,961,553		\$3,532,693
(11)	Gas Cost Recovery	\$132,670,886	1.91%	\$2,534,013
(12)	Energy Efficiency	\$31,155,816	1.91%	\$595,078
(13)	DAC Factors	<u>\$16,982,215</u>	1.91%	<u>\$324,360</u>
(14)	Baseline	\$405,770,470		\$6,986,144
(15)	Bad Debt Expense - GAAP			\$ <u>18,537,657</u>
(16)	Initial Deferral			\$11,551,513

(1) - (7) Various filings and Company records

(8) The Narragansett Electric Company Annual Report (Electric) - Year Ended December 31, 2020

(9) Line (8) - Line (7)

(10) - (13) Various filings and Company records

(15) The Narragansett Electric Company Annual Report (Gas) - Year Ended December 31, 2020

(16) Line (15) - Line (14)